Client calls, wants help leaving Madison.

Check CARES for an open case. If they have one in Dane County, refer to the Salvation Army

1. Do they live in Madison? If so, refer to 211.
2. Have they been in Madison for more than 48 hours? If so, refer to 211.
3. Did they come to Dane County as their destination? If so, 211.
4. Do they have more than $75 available to them? If so, refer to 211.
5. Were they traveling through Dane County, from a destination outside the county to one outside the county? If so, advise them to come to the Job Center to submit an application.
6. Were they released from the Dane County Jail in the last 48 hours? If so, advise them to come to the Job Center to submit an application.

Transient aid is a program devised to assist people who have become stranded in Madison while they were traveling from one location to another. It is not intended to fund Dane Count residents travel expenses. If eligible, an individual may receive up to $50 in a gas voucher or bus ticket with a value of up $75 to get to another location. If that amount does not get them to their destination, advise them to repeat the process in their next location.