**UNWINDING DESK AIDE**

**As of May 1, 2023**

**HC closing, new APP required as of 6/1/2023 for:**

* Members who had HC continued directly in ForwardHealth (closed in CWW)
	+ Members who reapply but their application is pending as of May 31, 2023, will remain open until their application is processed.
* Members who failed to verify Citizenship/Identity
* Members who obtained continuous eligibility under presumptive eligibility

Reminder: If members had coverage in inter-Change until May 31, 2023, IM workers should *not test eligibility and require verification for any backdated months* prior to June 2023.

**HC Renewals resume as of June 2023**.

* Will start to see these renewals on/around 5/18/2023.
* The following processes are back for EBD Renewals
	+ Disability Redeterminations
	+ Divestments
	+ Independence Accounts
		- Do not impose account penalties for excessive deposits until the renewal after their first renewal for those on CEED rules.

**Avoid Early Renewals for persons with COVID continuation rules.**

**Early HC renewal received? You must attempt contact 2x/ at least 15 minutes apart before processing.**

DHS recommends the following regarding renewals:

* Workers should help members understand the correct timeline and strongly discourage them from renewing at this time.
* Workers must provide the member’s actual renewal due date and emphasize the message that they will stay covered until that date.
* Workers should emphasize that members will get a renewal packet with a pre-filled form in the mail approximately 45 days before their renewal date and they should not renew prior to receiving this packet. Workers can take that opportunity to make sure the member’s address information is correct and notify the member that if it changes before the renewal due date, they should update it in ACCESS, MyACCESS or by calling the agency.
* Workers can also tell members that their renewal letters will be viewable in ACCESS, and that they can also complete their renewals on ACCESS.
* iC population if you find they are open in CWW and also in ForwardHealth and they received the “ you must reapply letter”, please seek guidance before making contact.

We are at this point:

**Group 3: Members who have a renewal processed between 3/14/2023 and May Adverse Action**

For members whose early renewals are processed on or after March 14, 2023, before May Adverse Action, DHS intends for the following outcomes to occur with implementation of system enhancements the night of Monday March 13, 2023:

* Members who submit and have an early renewal processed before May Adverse Action, and remain eligible for health care, will be granted a new 12-month certification period and 12 months of continuous coverage.
* When members submit and have an early renewal processed before May Adverse Action, and are determined ineligible for health care, the following messages will display on the Confirm Eligibility page prompting workers not to confirm the closure. By not confirming the closure, the member’s existing CEED and renewal date will remain in place.



**Early renewals processed after May Adverse Action**, and throughout the remainder of the unwinding period, will be processed and the outcome (continuing or closing) should be confirmed, and continuous coverage will end. Reminder: with all early HC renewals we must attempt to make contact with our customers *before* processing.

**Caretaker Supplement**

* Renewals resume as of April 2023

**EMA and TB APPs**

* processed under normal rules for APPs submitted on or after 4/1/2023
* EMA/TBMA renewals will be dispersed June, July and August 2023
* First EMA/TBMA manual renewal report will be uploaded to SharePoint in May 2023 for June 2023 renewals.

**Special populations**

* MET deductible renewals will be dispersed June, July and August 2023
* GAP Filling renewals will be due in March 2024
* Foster Care MA renewals will be due in May 2024

**SSI Ending Report**

* Resumes as of 4/24/2023
* Renewals for members who have lost SSI-MA begin In August and go through March 2024

**Katie Beckett**

* Renewals resume June 2023 and go through May 2024
* If aged out during the PHE (turned 19) or will be 19 before 09-30-23; letters were sent in March. They will have coverage under KBMA until 10-31-23. After 10-01-23 if turning 19, KBMA will end at the end of the month of their birthday.

**Children’s Long Term Support Wavier**

* Renewals resume June 2023 and go through May 2024
* CLTS review and MA review dates probably will not match

**SeniorCare**

* Renewals continued during PHE, however if participant didn’t complete they did not close. Those who did review will continue with same review month, those who did not review, will be reassigned June 2023-May 2024.

**FoodShare**

* Emergency allotments ended with the February 2023 issuance, the last “catch up” run was done 04-08-23.
* 2 Covid Temporary Student exemptions of EFC of $0 & Work Study approved but not using end 6-12-2023.
* Applicants 06-12-23
* Ongoing at renewal, effective with July 2023 renewals
* FoodShare Drug Testing resumes 6-12-23
* Applicants 06-12-23
* Ongoing at renewal, effective with July 2023 renewals
* There is no work requirement due to PHE this ends 06-30-23, however the State is using waiver flexibilities to exempt all members until 09-30-23.
* Applicants on/after 10-01-23 will be subject to work requirements.
* Ongoing members effective 09-2023 will be subject to work requirements and TLB’s at their SMRF or renewal, this will impact these cases for benefit month 10-2023.

**Delayed until January 2024**

* HC Premiums for MAPP/BCP
* Treatment Needs Question
* MAPP Work Activity