FoodShare Training Evaluation

Maximum time allowed: 3 hours

Total possible: 63

**True / False (20 points)**

1. True ***False*** Spouses that reside together do not have to be in the same Food Unit.

2. ***True*** False We must request verification in writing, it can’t just be verbally.

3. ***True*** False Identity of the primary person is the only verification required to process

 expedited benefits.

4. True ***False*** If a PS applicant’s ID has been verified, we can issue expedited

benefits, even before the interview has occurred.

5. True ***False*** Customers always have 30 days to provide verification at application, review, and when changes are reported.

6. ***True*** False Food units that are homeless must complete a review every 6 months.

7. ***True*** False A full time college student that is working 20 hours a week may be eligible for FS.

8. ***True*** False Pregnancy must be verified for someone’s non-ABAWD status

9. True ***False*** Change reporting requirements for EBD food groups are different than the requirements for all other food groups.

10. True ***False*** Homeless applicants are automatically eligible for priority service.

11. ***True*** False If a drug felon refuses a drug test, the rest of his / her FS group may still be eligible for FS.

12. True ***False***  Verification of all expenses is a mandatory item for FS eligibility.

13. True ***False*** ID must be verified for all household members

14. True ***False*** All applicants receive the Heating Standard Utility Allowance.

15. True ***False*** All increases in earned income must be reported in 10 days

16. ***True*** False A parent who fails to provide his/her SSN will deem a portion of their income to the FS group that includes his/her minor children.

17. True ***False*** Income verification is always required at SMRF. ***(OM11-64)***

18. ***True*** False Medical expenses for disabled applicants must be verified, in order to use that deduction. ***(OM 11-09)***

19. True ***False*** If FS recipient’s Unemployment ended 2 months ago, but they may get it again next year, it is ok to leave the Unearned Income page in there, without an end month.

20. ***True*** False ABAWD exemptions must be verified.

**Multiple Choice (5 points total: .5 point each)**

21. For each of the following types of income, indicate whether that income is Counted or Disregarded in FoodShare financial eligibility testing.

\_\_C\_\_ Kinship Care \_D\_\_\_ Earned Income of a child under 18, in school and

 under parental control of an adult food unit member

\_\_C\_\_ SSI \_C\_\_\_ Unemployment Compensation (UI)

\_\_C\_\_ W2 payments \_C\_\_\_ Caretaker Supplement

\_\_C\_\_ Child Support \_\_C\_\_ Self Employment

\_\_D\_\_ Educational Aid \_D\_\_ SSI-E ***(OM 11-28)***

**Multiple Choice (12 points total: 1 point each)**

1. An individual who refuses to provide his/her Social Security number will not be included: (circle one)
2. in the household
3. in the Food Unit
4. ***in the Food Group***
5. When a new application is required, the filing date is set when: (circle **one**)
6. a client registration is completed and a signed RFA (Request For Assistance) is submitted
7. a completed and signed 1-page application registration form ([HCF 16019A](http://dhfs.wisconsin.gov/forms/DHCF/HCF16019A.pdf)) is submitted
8. a completed, signed FoodShare Wisconsin Application Form ([HCF 16019B](http://dhfs.wisconsin.gov/forms/DHCF/HCF16019B.pdf)) is submitted
9. an ACCESS application is received by the agency
10. ***all of the above***
11. When do we need to verify school enrollment? (circle all that apply)
	1. When they are enrolled in a 4 year university
	2. ***When they are enrolled in a two year program***
	3. ***When it is questionable***
	4. When they are working 25 hours per week
12. The following people live in the same household. Who MUST be included in the Food Unit? (circle **one**)? ***3.3.1***
13. Husband/wife
14. 20 year old daughter
15. friend who eats with the rest of the family
16. 6 year old son
17. a, b and d
18. ***All of the above***

1. When a change in the total monthly gross income for a food group results in an increase over 130% FPL for the group size, when must the change be reported?
2. Within 10 days of when the total income exceeded 130%FPL
3. On the six month reporting form (SMRF)
4. At the time of recertification (review)
5. ***By the 10th of the month following the month in which the total income exceeded 130% FPL***
6. When a FS applicant/recipient begins self employment, what form do we give the customer to report that income? (circle one)
7. SMIRF
8. ***SEIRF***
9. Tell them to send in their taxes next year
10. Change Report Form
11. If an individual is working 32 hours per week at $8.00 per hour, paid bi-weekly, what is the prospective monthly income for FoodShare: circle one Show your calculation
12. $1024.00
13. ***$1100.80***

64 x 8 x 2.15=1100.80

1. A client calls on December 20, to report that her seasonal job at American Girl ended yesterday. The job began 11/25, but she had not reported it yet. She is currently open for FS. Do you….
	1. Enter the employment and request verification
	2. Tell her to send us the last check
	3. Add the employment and not request verification
	4. **None of the above**
2. Janie applied for FS on December 10. Her application is pending for income and residency verification. On December 26, she calls to report that she is no longer working. Do you…
	1. **Request verification of employment**
	2. Request nothing
	3. End date the employment for December and pend only for that month
	4. Zero out and NQ the employment page
3. Ralph calls to report that he lost his job December 27. He and the boss had a fight, and he walked off. He doesn’t know if he was fired, or that was considered being fired. He has been receiving FS as a single individual for seven months. Ralph was averaging between 28-34 hours per week. Do you..
	1. Request verification of the job end
	2. End date the page and run eligibility
	3. Create a loss of employment page
	4. None of the above
	5. **A and C**
4. Pharoah applies for FS. He is eligible for expedited services. He has a prior case that closed four months ago, because he’d used his third TLB. His ACCESS application indicates that he is currently unable to work. We are unable to get in touch by telephone. Do you…
	1. Deny the application
	2. Process the application but not approve the expedited benefits
	3. Process the application and approve the expedited benefits
	4. **Process the application and pend for interview**
5. A client has used their three TLB. Circle the 5 ways that s/he can receive FS again.
	1. **Thirty three months have expired**
	2. **Currently meeting the work requirement**
	3. Caring for the neighbor’s dog
	4. **Join a food unit with a minor child**
	5. **No longer capable of working**
	6. Away on vacation
	7. **Begin to receive unemployment**
	8. Receives Badger Care

**Short Answer (Total 12)**

1. Amelia (51), her husband Art (61), their three children, Stephanie (25), Victor (21) and Appolonia (17), Art’s sister, Darcy(50) and Darcy’s son, Destiny (15) all live in the same household. Everybody eats breakfast together every day. Victor is a full time college student, not working or doing work study. List the individuals in the HOUSEHOLD. List the individuals in the FS UNIT. List the individuals in the FS GROUP.

(1 point each) ***3.3.1***

***HOUSEHOLD: Everyone***

***FS UNIT: Everyone, because they all eat together***

***FS GROUP: Everyone but Victor, since he is an ineligible student.***

1. List the types of deductions FS groups could receive.

 (1 point for each correct answer-6 points total) 4.6.1

***standard deduction***

***earned income deduction***

***medical expenses deduction***

***child*** ***support payment deduction(paid out)***

***dependent care expense deduction***

***shelter and Utility deduction***

1. Use actual income from the last \_**30**\_\_\_\_ days to prospectively estimate future income (1 point)
2. Name the 4 ways people can apply for FS: (1 point)
3. **Paper**
4. **ACCESS**
5. **Phone**
6. **Mail**
7. What are the 3 things that must be included to be a valid request for FS? (1 point)
8. **Name**
9. **Signature**
10. **Address**

39. Enter the following case scenario into CWW Training. RFA#: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**(14 points)**

**All non-financial and financial verification has been provided.**

**The 20th of last month** Jerry applied for FoodShare for himself and everyone in his household. He is meeting with you today for an intake interview. He has brought all the required verification.

 He lives with his girlfriend, Sherry, their daughter, Lily, his son Perry and Sherry’s daughter Anna. Sherry’s friend, Heather, also lives with them. Everyone eats at least one meal together.

 Jerry was born in 1983, Sherry in 1983, Lily in 2011, Anna in 2007, Perry in 2006, and Heather in 1987.

 Everyone has provided an SSN except Heather. Heather is not willing to provide her Social Security number.

 Jerry has provided driver’s license for himself, Sherry and Heather. The children have school Ids.

 Jerry is a bus driver. He works 25 hours per week, for $8.50 an hour and is paid bi-weekly. He has been employed by Badger Bus since January of 2001. He has provided his last 30 days of check stubs.

 Sherry began receiving $150.00 a week in Unemployment Compensation first week of last month.

 Perry’s mother, Amy, pays Court Ordered Child Support. In the last 3 full months, she has paid $120.00, $75.00, and $100.00.

Josh, Anna’s father pays $95.00 in Court Ordered Child Support bi-weekly.

Heather receives $300.00 a week in Unemployment insurance. She has been receiving UIB for three months.

 Jerry pays $50.00 a week in Court Ordered Child Support.

His monthly rent obligation is $900.00. His monthly bill for electricity is $50.00 and heat is $75.00.

**Answer the following questions.**

39a. What is Jerry’s gross monthly income? **$913.75 (50x8.50x2.15)**

39b. What is Sherry’s and Heather’s gross monthly income? ***$645.00(Sherry) (150x4.3)$1290.00 (Heather) (300x4.3)***

39c. What is Perry’s gross monthly income? **$98.33 (3 month avg 120+75+100=295/3=98.33)**

39d. What is Anna’s gross monthly income? **$204.25 (95x2.15)**

39e. What utility deduction does the group receive? **(HSUA) $462.00**

39f. What is the FS allotment for the month of application? **Varies according to when the application is being entered. ($106-30 day month or 112-31 day month)**

39g. What is the allotment for the second month? **($*290)***

39h. Are the amounts the same or different for the initial and the second month? **Usually, the answer will be “they are different” unless the application is entered on the first day of the month.**

39i. Explain why the amounts for the initial month and the second month are the same or different.

**If the amounts are the same it is because a full month’s benefit will be issued for each month because the application is being entered on the first day of the month of application. If the initial month’s benefit is different than the second month , it is because the first month’s benefit is being prorated from the application date and the second month’s benefit is for a full month.**

39j. How many individuals are in the Food Group? **Five**

39k. Is anyone in the Food Unit excluded from the Food Group? **Yes**

39l.If there is an excluded Food Unit member, who is it and why has that member been excluded?

 **Heather is excluded because she refused to provide her SSN.**

39m. What amount of her income is budgeted when calculating the FS benefit amount? **$1074.99**

**39n. What is the ABAWD status for each of the following individuals?**

**(they’re all non-ABAWD for some reason or other)**

 **Jerry – non-ABAWD**

 **Sherry – non-ABAWD**

 **Heather - ineligible**

The case entered in the training environment is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for the scenario above. Date is \_\_\_\_\_\_\_\_.