



Cross-Training



COMMUNITY ACTION COALITION
FOR SOUTH CENTRAL WISCONSIN, INC.

HOUSING RESOURCE DESK

COMMUNITY ACTION COALITION

Contact	Housing Resource Desk	(855) 510-2323 (Option 2)
	danecountyhomeless.org	or 608-242-7406
Location	Room 2	
Description	The Housing Resource Desk offers information on services and resources regarding housing, housing vacancy lists, application assistance, homeless prevention and landlord/tenant mediation.	
Customers Served	Open to all individuals.	



Dane County Parent Council

CHILDCARE CENTER ON-SITE Dane County Parent Council (DCPC)

Contact	Childcare Center (608) 242-7487
Description	The on-site childcare center is currently funded only by W2 and is therefore only available for W2 participants that have on-site appointments/workshops
Customers Served	W2 participants with on-site appointments or workshops



Greater Wisconsin Agency on Aging Resources, Inc.

WISCONSIN SENIOR EMPLOYMENT PROGRAM (WISE)
GREATER WISCONSIN AGENCY FOR AGING RESOURCES INC. (GWAAR)

Contact	Paul Koenig	242-4928
Description	The Wisconsin Senior Employment Program (Senior Community Services Employment Program) is an employment training program for low-income, unemployed individuals aged 55 years and older. The program provides subsidized, part-time work experience for a limited time through community service to obtain the skills necessary for permanent employment. Participants in the program learn new skills and talents, or enhance existing ones, through valuable work experience and other training to become competitive in today's workforce.	
Customers Served	Low-income, unemployed individuals aged 55 years and older.	



STATE OF WISCONSIN



Department of Workforce Development

DIVISION OF VOCATIONAL REHABILITATION (DVR)

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact

DVR Reception Desk

242-4800

dwd.wisconsin.gov/DVRAPPLY

Description

DVR provides individualized services to eligible consumers who need assistance to prepare for, to find and to keep employment. Examples of some services are: assessments, vocational counseling and guidance, assistive technology, job seeking and placement, and training.

Customers Served

Individuals who have a physical or mental impairment that makes it difficult for them to get or keep a job, and who need services to prepare for work, or to find and keep a job.



STATE OF WISCONSIN



Department of Workforce Development

OFFICE OF VETERANS SERVICES

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact	Job Service Reception Desk	242-4900
Description	DVOP Disabled Veteran Outreach Program (DVOP) staff are available on a walk-in basis and by appointment to meet with Veterans with significant barriers to employment. Veterans must complete a pre-screening form from Job Service staff prior to meeting with Vet staff. Veterans can find help with career planning, view job listings and receive veteran related information. Local Veterans Employment Representative (LVER) is available to assist job ready Veterans for job match assistance, On-the-Job Training (OJT) or Apprenticeship opportunities.	
Customers Served	People who have served in the U.S. military and other eligible customers.	



DISLOCATED WORKER PROGRAM

WORKSMART NETWORK - WIOA

OPPORTUNITIES INCORPORATED & EMPLOYMENT & TRAINING ASSOCIATION

Contact www.WorkSmartNetwork.org

Sign up for an Information Session

Location Room 5

Description Services are provided to those who have been laid-off from their employment due to foreign competition, economic downturn, company mergers or other reasons not related to the person's job performance and who do not have employment alternatives within their occupations.

Customers Served Workers who have been either (1) laid-off or given notice of lay-off, UI eligible or exhausted and unlikely to return to the same industry or occupation; or (2) victim of plant closing or substantial lay-off; or (3) previously self-employed and are currently (a) unemployed or (b) going out of business due to natural disasters or economic conditions in the area. Documentation from employer dated within the past five (5) years required for service.



WIOA PROGRAM (WORKSMART)

OPPORTUNITIES INCORPORATED & EMPLOYMENT & TRAINING ASSOCIATION

Contact

www.WorkSmartNetwork.org

Sign up for an Information Session

Description

The Workforce Innovation & Opportunities Act (WIOA) Adult Program is a program designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.

Customers

Income eligible adults, dislocated workers and youth services.



Employment & Training Association

CHILDREN FIRST PROGRAM

EMPLOYMENT & TRAINING ASSOCIATION

Contact	Stacy Rogers	242-4555
Description	A court-ordered employment program designed to encourage and enable non-custodial parents to contribute to the financial support of their children. Activities may include employment search, occupational skills training, unpaid work experience, parenting/life skills classes, and remedial education.	
Customers	Only court ordered individuals.	



Employment & Training Association

DISLOCATED WORKER PROGRAM

WORKSMART NETWORK - WIOA

OPPORTUNITIES INCORPORATED & EMPLOYMENT & TRAINING ASSOCIATION

Contact	www.WorkSmartNetwork.org Sign up for an Information Session
Location	Room 5
Description	Services are provided to those who have been laid-off from their employment due to foreign competition, economic downturn, company mergers or other reasons not related to the person's job performance and who do not have employment alternatives within their occupations.
Customers	Workers who have been either (1) laid-off or given notice of lay-off, UI eligible or exhausted and unlikely to return to the same industry or occupation; or (2) victim of plant closing or substantial lay-off; or (3) previously self-employed and are currently (a) unemployed or (b) going out of business due to natural disasters or economic conditions in the area. Documentation from employer dated within the past five (5) years required for service.



Employment & Training Association

FOODSHARE 50/50 EMPLOYMENT & TRAINING PROGRAM

EMPLOYMENT & TRAINING ASSOCIATION (FOR COMMUNITY FSET 50/50 PROGRAMS)

Contact	Jon Danforth	242-7527
Description	An employment and training program designed to enable FoodShare Employment & Training (FSET) participants to participate in community-based programs.	
Customers	FoodShare recipients referred by DCDHS Economic Support Specialists and involved in the following community-based programs: <ul style="list-style-type: none">Commonwealth - Step ProgramCentral Wisconsin Community Action CouncilHope HavenOperation Fresh StartWRTP - Big StepYWCAConstuct UYWebDriver/Customer Service	



Employment & Training Association

HOMELESS VETERANS REINTEGRATION PROGRAM (HVRP)

EMPLOYMENT & TRAINING ASSOCIATION & COMMUNITY ACTION COALITION

Contact	Derek Miller	242-4542
Location	Room D3	
Description	The Homeless Veterans Reintegration Program is to help homeless Veterans secure and retain employment.	
Customers	Open to Homeless Veterans.	



Employment & Training Association

RE-ENTRY FOODSHARE EMPLOYMENT & TRAINING PROGRAM EMPLOYMENT & TRAINING ASSOCIATION

Contact	Bill Stahl	242-7431
Description	The Re-Entry Program is a collaboration between Madison-Area Urban Ministry (MUM), Dane County Human Services and the Employment and Training Association (EATA) which provides FoodShare Employment and Training (FSET) services to ex-offenders. The results of this program lead participants to employment and skills training opportunities to ensure career success.	
Customers	FoodShare recipients referred by MUM	



Employment & Training Association

WINDOWS TO WORK

EMPLOYMENT & TRAINING ASSOCIATION

Contact	Julie Larson	242-7414
Description	Windows to Work (W2W) is a program that provides re-entry tools, support and career coaching services to incarcerated individuals beginning 3-9 months prior to release and for approximately one year post-release. While the Workforce Development Boards manage the program throughout the state, EATA administers the Windows to Work program at Oakhill Correctional Institution and serves individuals releasing to Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk counties. Interested individuals must enroll in while in Oakhill Correctional Institution.	
Customers	Only Department of Corrections (DOC) prior authorized ex-offenders from Oakhill Correctional Institution	



Employment & Training Association

WIOA PROGRAM (WORKSMART)

OPPORTUNITIES INCORPORATED & EMPLOYMENT & TRAINING ASSOCIATION

Contact

www.WorkSmartNetwork.org

Sign up for an Information Session

Description

The Workforce Innovation & Opportunities Act (WIOA) Adult Program is a program designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.

Customers

Income eligible adults, dislocated workers and youth services.



EMERGENCY ASSISTANCE

FORWARD SERVICE CORPORATION

Contact Dane County Front Desk

Description Emergency funding for issues related to rent and housing.

Customers Impending homeless customers. Must have received a five-day notice from landlord.



FOODSHARE EMPLOYMENT & TRAINING PROGRAM FORWARD SERVICE CORPORATION

Contact	Joe Kozlowski	216-7601
Description	An employment and training program designed to enable FoodShare recipients to receive case management services in order to move promptly into unsubsidized employment.	
Customers	FoodShare recipients referred by DCDHS Economic Support Specialists to the FoodShare Employment & Training Program.	



JOB ACCESS LOANS

FORWARD SERVICE CORPORATION

Contact Dane County Front Desk

Description Short term, no interest loans designed to assist with emergency vehicle repairs for employment purposes. This program is restricted by intermittent, limited funding.



W-2 PROGRAM

FORWARD SERVICE CORPORATION & DANE COUNTY HUMAN SERVICES

Contact	Chris Casey	216- 7602
Description	W-2 recipients will receive intensive case management services toward the goal of gainful unsubsidized employment. Individuals can earn a W-2 payment through participation in agreed upon placements and activities such as job seeking skills workshops, job search, career exploration, job skills training, work experience, and subsidized employment.	
Customers	Low income individuals who meet financial and non-financial eligibility criteria.	



JOB SERVICE

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

BILINGUAL JOB SEEKER SERVICES (SPANISH/ENGLISH)

Contact	Job Service Reception Desk	242-4900 Option 2
Description	Bilingual staff is available to provide bilingual assistance to Spanish speaking job seekers. Some workshops are presented in both English and Spanish.	
Customers Served	Open to all individuals.	



BONDING
JOB SERVICE

Contact Job Service Reception Desk 242-4900 Option 2

Description A Fidelity Bond provides insurance protection for employers against dishonest acts by employees such as theft, embezzlement, and vandalism. By decreasing the risk to employers, the Fidelity Bond also increases the job seekers' chances of being hired despite blemishes on their record.

Customers Open to all employers or any person who has been denied employment due to conviction record, credit risk, illegal drug use, or dishonorable discharge from the military.



BUSINESS SERVICES TEAM
JOB SERVICE & PARTNER AGENCIES

Contact	Job Service Reception Desk	242-4900 Option 2
Description	Assists employers in meeting the demands of our labor market by responding to their employment challenges. This is accomplished by providing a diverse pool of job seekers through JobCenterofWisconsin.com , as well as monthly hiring events, workshops, tax credits for employers and job fairs.	
Customers	Open to all employers.	



CAREER COUNSELING

JOB SERVICE

Contact Job Service Reception Desk 242-4900 Option 2

Description Individual assistance is available in career planning, problem solving, and organizing an effective job search. A professional and experienced career counselor is available to meet with job seekers. Customers should call to schedule an appointment.

Customers Open to all individuals.



LABOR MARKET INFORMATION JOB SERVICE

Contact

JobCenterofWisconsin.com

Description

Job seekers and employers may receive employment and unemployment data, occupational wage information, industry employment, manufacturing economic indicators, population data, and annual inflation rates. For more labor market information, go to JobCenterofWisconsin.com

Customers

Open to all individuals and employers.



MIGRANT AND SEASONAL FARM WORKERS OUTREACH JOB SERVICE

Contact	Job Service Reception Desk	242-4900 Option 2
Description	Migrant outreach workers are available to assist with employment applications, refer to specific employment opportunities, provide information on farm workers' rights with respect to the terms and conditions of their employment, and refer to other organizations serving Migrant and Seasonal Farm Workers (MSFW).	
Customers	Open to all migrant and seasonal farm workers.	



RE- ENTRY WORKSHOP

JOB SERVICE

Contact Job Service Reception Desk 242-4900 (option 2)

Description This workshop provides assistance to ex-offenders beginning their job search.

Customers Open to all individuals.



STATE JOB LISTINGS & TESTS

JOB SERVICE

Contact www.wisc.jobs

Description See the State employment listings online.

Customers Open to all individuals.



TYPING TEST – CIVIL SERVICE

JOB SERVICE

Contact Job Service Reception Desk 242-4900 Option 2

Description Individual typing tests are administered on a computer for any state position with typing requirements. Customers should call to schedule an appointment.

Customers Open to all individuals.



WORKSHOPS – JOB SERVICE

JOB SERVICE

Contact	Job Service Reception Desk	242-4900 Option 2
Description	Workshops are offered on a variety of job-search related topics. Registration is required in advance. All workshops are open to the public and at no charge to the customer. NOTE: Workshop availability is subject to change. The workshop schedule is available at the Job Service reception desk.	
Customers	Open to all individuals.	



BADGERCARE PLUS

DANE COUNTY HUMAN SERVICES

Contact

www.access.wisconsin.gov

Capital Consortium Call Center

888-794-5556

Human Services Front Desk

Description

BadgerCare Plus is part of the Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. BadgerCare Plus customers may pay premiums or have deductible or co-pays. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.

Customers

Low income families that meet financial and non-financial eligibility criteria.



CARETAKER SUPPLEMENT

DANE COUNTY HUMAN SERVICES

Contact	Capital Consortium Call Center Human Services Front Desk	888-794-5556
Description	Cash assistance for parents who are receiving State and Federal Social Security Insurance (SSI).	
Customers	Low income individuals that meet financial and non-financial eligibility criteria.	



CHILD CARE FUNDING – WISCONSIN SHARES ASSISTANCE DANE COUNTY HUMAN SERVICES

Contact

www.access.wisconsin.gov

Capital Consortium Call Center
Human Services Front Desk

888-794-5556

Description

Child care funding is available for qualified individuals. Participants must be in qualified activity such as work or a combination of work and school. Payments go directly to qualified child care providers. Generally, participants are required to pay a co-payment.

Customers

Low income individuals that meet financial and non-financial eligibility criteria.



FOODSHARE DANE COUNTY HUMAN SERVICES

Contact	www.access.wisconsin.gov Capital Consortium Call Center Human Services Front Desk	888-794-5556
Description	The FoodShare (FS) program provides low income customers with funds to buy food. Benefits are distributed via Quest cards that work like debit cards.	
Customers	Low income individuals that meet financial and non-financial eligibility criteria.	



MEDICAL ASSISTANCE

DANE COUNTY HUMAN SERVICES

Contact

www.access.wisconsin.gov

Capital Consortium Call Center
Human Services Front Desk

888-794-5556

Description

The Medical Assistance (MA) program pays for medical costs for eligible individuals. Costs must be approved by the MA program. Customers receive Forward Health Cards similar to insurance cards that they present to the medical provider. BadgerCare Plus is part of the Medical Assistance Program.

Customers

Low income individuals that meet financial and non-financial eligibility criteria.



MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)
DANE COUNTY HUMAN SERVICES

Contact	www.access.wisconsin.gov Capital Consortium Call Center Human Services Front Desk	888-794-5556
Description	MAPP is part of the Medical Assistance (MA) program, which pays for medical costs for eligible individuals. Customers receive Forward Health cards similar to insurance cards that they present to the medical provider.	
Customers	Individuals determined disabled by the Disability Determination Bureau or elderly (over age 65) who are also working part-time.	

Other Services

211

UNITED WAY OF DANE COUNTY

Contact

Dial 211

Description

When you need help and don't know where to turn simply dial 2-1-1 to reach a community resource specialist. United Way 2-1-1 (*formerly First Call for Help*) is an information and referral service that connects people to a variety of resources such as: help paying bills, support groups, food pantries, community clinics, and many other services! This service is available every hour of every day and can assist in almost any language.

Customers

Open to all individuals.

Other Services

4-C REFERRAL DESK

COMMUNITY COORDINATED CHILD CARE, INC.

Contact

www.4-c.org

4-C Main Office:

271-9181

Located

Brochures located Job Center Resource Room

Main office:

5 Odana Ct., Madison

Description

4-C assists families in addressing challenging issues in finding quality, affordable and available child care. The referral program links families to regulated child care through use of the 4-C database, containing child care providers that are licensed, regularly certified or provisionally certified. The 4-C database identifies potential child care programs based on specific needs of the family.

Customers

Open to all individuals

Other Services

AGING & DISABILITY RESOURCE CENTER (ADRC)

DANE COUNTY

Contact	www.daneadrc.org	240-7400
	Toll Free:	855-417-6892
Location	2865 N. Sherman Avenue (Northside Town Center) Madison WI 53704	
Description	We provide information to the general public about services, resources, and programs in areas such as: disability and long-term care related services and living arrangements, health, adult protective services, employment and training for people with disabilities, transportation, home maintenance and nutrition. ADRC staff will provide help to connect people with those services and to also apply for SSI, FoodShare, and Medicaid as needed.	
Customers	Open to all individuals.	

Other Services

BURIAL FUNDING

STATE OF WISCONSIN

Contact	Wisconsin Funeral & Cemetery Aids Program (WFCAP) www.dhs.wisconsin.gov/em/wfcap.htm
Description	Funding for funeral and cemetery expenses up to program limits.
Customers	Low income individuals that meet financial and non-financial eligibility criteria. Family members interested in funeral assistance should speak with their funeral directors.

Other Services

CELL PHONES

SAFELINK

Contact

www.safelinkwireless.com

Description

Free cell phones.

Customers

Low income individuals that meet financial guidelines

Other Services

ENERGY SERVICES, INC.

Wisconsin Home Energy Assistance Program (WHEAP)

Contact	Wisconsin Home Energy Assistance Program 1225 S. Park St. 267-8601 Madison, WI
Description	WHEAP and related programs provide assistance with heating bills, weatherization and furnace repair and replacements.
Customers	Customers that meet eligibility requirements.

Other Services

HMO MEMBER SERVICES

AUTOMATED HEALTH SYSTEMS

Contact	Call Member Services at 800-362-3002 or email memberservices@wisconsin.gov
Description	This service provides information regarding the Medicaid programs that are available through the Department of Health and Family Services. An HMO specialist will be able to answer questions regarding HMO's, Medicaid and Forward Cards.
Customers	Medicaid/BadgerCare recipients.

Other Services

JOB CORPS

Contact	Main Office - Milwaukee www.jobcorps.doleta.gov	414-649-9044
Description	A comprehensive US Department of Labor Employment and Training Administration career development program providing educational and career skills training at 122 centers nationwide. Program offerings include: High School Diploma, General Equivalency Diploma (GED) or High School Equivalency Diploma (HSED); vocational and employability training; driver's education; housing; meals; basic medical and dental insurance; living and clothing allowances and completion bonuses. Graduates of the program are eligible for career transition services for up to 18 months post-graduation.	
Customers Served	Low income and/or disabled US citizens or legal residents between the ages of 16 and 24.	

Other Services

UNEMPLOYMENT BENEFITS

DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact

www.ucclaim-wi.org

Description

To apply for Unemployment benefits apply on-line at www.ucclaim-wi.org. If you have questions about or need help with your benefits, call 608-232-0824.

Customers

Customers who have been laid-off due to no fault of their own, returning military veterans coming off active duty, those with reduced hours may claim unemployment benefits

Other Services

WORK PERMITS FOR YOUTH

Contact School District Office

Description	Provide street trade permits for youth ages 12-13 and work permits for youth ages 14-18 years old. Youth must apply in person with the following: written signed approval letter from parent/guardian, social security card, birth certificate or State issued ID/driver's license and a written job offer from an employer. Permits are employer-specific — youth working for more than one employer will need to obtain a permit for each employer. There is a State required processing fee of \$10.00 per permit.
Customers	Youth between the ages of 12 and 18.