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FoodShare Overview for New Workers [PowerPoint]

FoodShare Clock Refresher Training [PowerPoint]

FoodShare Wisconsin Residency Verification [PowerPoint]

FSOD Training for New Workers [PowerPoint]

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SNAP FS [PowerPoint]

**Badger Care Plus Trainings**

BadgerCare Plus Overview for New Workers [PowerPoint]

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Suspension vs Termination [PowerPoint]

**EBD Medicaid Trainings**

AVS Supplemental quiz to state training [Word]

AVS Supplemental quiz to state training- Answers [Word]

Divestment Training [PowerPoint]

EBD Basic Training [PDF]

EBD for Family Workers [PowerPoint]

Social Security Benefits and Deductibles [PowerPoint]

Special Status Medicaid [PowerPoint]

**Child Care Trainings**

Authorization begin dates for Childcare; Ops memo 19-30. {09/12/19} [PowerPoint]

Child Care Activity Search and Temporary Break [PowerPoint]

Child Care Corner [Word]

Child Care for Foster Care and Kinship Care [PowerPoint]

Head Start and 4-K Child Care aka Wrap Around Care {09/12/19} [PowerPoint]

Mandatory Verification Requirements For Child Care [PowerPoint]

CC update- Good cause, W2 Eps in CSAW, and 2021-22 school year auths with Jessie Miller [Video] July 2021

Child Care Eligibility Refresher [PowerPoint] Jan 2021

Child Care Authorization Refresher with Jessie Miller [Video] May 2021

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Adding and Deleting Individuals [PowerPoint]

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Website Scavenger Hunt [PDF]

When NQ becomes Questionable [PowerPoint]

Workload Training- Your day at the Job Center when not on CCA [PowerPoint]

**Dane Only**

Quarterly Time Study Guide [PowerPoint]

Scanning Training [PowerPoint]

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Errors on the income pages Aug 2019 [PowerPoint]

Non-Financial [Video] 11/19/20

QC Training FS Non-financial Summary and FS Budget page [PowerPoint] 10/2020

QC KIDS Training with Patty Porto-Sanchez and Tracy Kok [Video]

QC presentation at 8/12/21 Consortium Meeting [PowerPoint]

QC presentation 12/16/21 [video]

QC Reminders FEINs 12/16/21 [PowerPoint]

QC training- Calculator 1/13/22 [video]

QC training- Types of QCs 2/17/22 [PowerPoint]

QC training- Types of QCs 2/17/22 [video]

**Trauma Informed Care Trainings**

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Scott Webb TIC 101

DHS Resilient Wisconsin home page

Trauma informed Care Foundation Session at Consortium Meeting 10/14/21 [PowerPoint]

Consortium Meeting 10/14/21, Customer Service and RTIC Foundation Session [Video]

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FoodShare Reporting Requirements Call Script-English

FoodShare Reporting Requirements Call Script-Spanish

FoodShare Reporting Requirements Call Script-Hmong

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State FoodShare Quality Control Loss of Contact Case Comments

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QUEST Service

CDPU