

Immigration Cases

1

Increase in #s

Increase cases from Afghan refugees, to Ukrainian, South and Central America immigrants.

Causes

Main cause for many people fleeing their country is violence as well as government corruption, economic factors and better access to education & health.

Biggest Challenge

Language barriers and lack of education levels

Pro Tip

Remember to always educate the member and provide them with all the details possible and other resources if needed.

2

3

ID verif waived

Provide PIN

5 year ban only for adults

MAGP no backdate.
Backdate=EMA

Policy Reminders

Here are some helpful tips to keep in mind.

More Tips

MAGP gets extended 60 days after DOB of baby which would be AE/EMA

MAGP backdated would be considered under EMA not MAGP

More Reminders

- If member has entry date less than 1 year old - let Paul know!
- All status codes have to come from SAVE to CWW - Print SAVE response -> ECF
- We need 1-94, A# or USCIS #

4

5

EMA Tips

- Immigrants who have been in less than 5 years or for undocumented immigrants
- Must meet all program requirements, financial and non financial, except immigration status.
- Chronic illness have a manual renewal sent to them.

Children, parents/caretakers, pregnant women and YEOHCS

EBD - requires MADA if not determined disabled

Send Positive Notice

Failure Code 039

Immigration Cases

- A CWW PIN or SSN is required to properly set up an ACCESS account for a person with an existing case/application in CWW. If the client does not have an SSN, please offer the CWW PIN and let them know they'll need it if they wish to sign up on ACCESS or are marked as receiving email notices.
- If a client/applicant with a qualifying immigration status says they applied for an SSN but were denied by the SSA, please have them send in their denial letter. This will: A. Provide verification they applied for an SSN and B. Possibly allow us to request something called a "non-work SSN" letter from the state. This letter would allow an immigrant who is eligible for benefits, but otherwise ineligible for an SSN due to a non-work immigration status, to be issued one by the SSA anyway. If you believe you have a case like this, please reach out to myself or the leads via PRT or Help queue for assistance. (ref. CARES Coordinator Notice 03/13/23)
- Cases that do not include CC or LTC programs and include an Asylee or Refugee, should be transferred to Paul Unger. If you work on a case with an Asylee or Refugee that is NOT assigned to Paul, please complete any case work needed, and then email him at Unger.Paul@danecounty.gov and be sure to include the case #. He will pull the case in to his caseload.
- When the SAVE data exchange runs in CWW, it uses the name and DOB as listed in CWW to run its check. Please make sure the name/DOB in CWW is exactly how it's listed on the client's immigration documents. This includes formatting like hyphens and spaces. Ex.: If a client's name on their immigration paperwork is "Kathryn Johnson-Smith" and CWW has it entered as "Kathy Johnson-Smith", or "Kathryn Johnson Smith", SAVE will NOT be able to verify immigration status.
- If you receive a response from the SAVE DX on the immigration page of "Institute additional verification", this requires follow up in SAVE. We'll need to upload the immigration documents the client has provided to SAVE for them to review. If you need assistance with this, please reach out to myself or the leads via Help queue. Make sure you case comment that you took the additional steps in SAVE and include the SAVE case #. Response time can vary, but in my experience on average it takes about a week. The worker who submitted the documents in SAVE will receive an email once the review is complete. Please ensure you follow up on these emails, even if the case is not assigned to you.
- Non-qualifying immigrants who are being tested for BC+ as a parent or child (MAGA/MAGN/MAGL/MAGC), or for EBD MA and meet all other eligibility criteria should be eligible for EMA. Clients tested as Childless adults (MAGS) are not eligible for EMA. "Emergencies" do not need to be verified. If you are processing an application/person add including someone who is a non-qualifying immigrant, please test them for EMA using the guidelines in BC+ handbook 39 and Process Help 9.3. They do not need to specifically state they want/need EMA or separately request EMA for us to test them. Please remember to send a manual Notice of Decision for the approval/denial.

Battered and trafficking victims are two separate categories.

FSH 3.12.1.1: 16: Code the battered immigrant adult or child or parent with the broadest immigrant eligibility category that applies to that person (for example, code a battered refugee immigrant, as a refugee).

Document in case comments that the person is a battered immigrant and therefore exempt from sponsor deeming. Do not list the sponsor in CWW. Do not list any of the sponsor's income and assets.



Ineligible unless:

(Applicable for arrivals on or after 8/22/96)

Meets work quarter requirement, or

Meets military requirement, or

Receives disability benefit, or

Has lived in the U.S. as a qualified immigrant for five years from the date of entry, or

Under age 18, or

Was a legal resident on August 22, 1996, and born on or before August 22, 1931.

BCPH: 4.3.7: 16: BATTERED Immigrant

BCPH 4.3.3.1.4: in regards to **TRAFFICKING victims** says: Trafficking victims who are confirmed as eligible for Medicaid without a 5-year wait and who later have a change in their status and become Lawful Permanent Residents are not subject to the 5-year waiting period as Lawful Permanent Residents