

NATIONAL DIRECTORY OF CONTACTS

Use these contacts to verify duplicate participation, or obtain verification for SNAP Benefits. This directory is intended for use by authorized personnel in the administration of the SNAP Program.

Please DO NOT provide these contact numbers to clients

Revision Date: 12/04/23

ALABAMA	ALASKA
<p>SNAP Participation: Email contact preferred to: fs@dhr.alabama.gov</p> <p>For other participation questions: LaShenda Martin, Program Specialist Alabama Dept. of Human Resources 50 Ripley St, S. Gordon Persons Bldg. Montgomery, AL 36130-4000 Email: LaShenda.Martin@dhr.alabama.gov Phone: 334-242-1700; Fax: 334-353-1363</p> <p>Medical Benefits: Phone (334) 242-5010 Email: PIDParis@medicaid.alabama.gov</p> <p>TANF/FIP: No TANF information given over the phone. Email: DHR_PA_Helpdesk@dhr.alabama.gov FAX number for TANF inquiries: (334) 242-0513.</p> <p>Claims: Email contact preferred to: Amy Plunkett Same address as above. Amy.Plunkett@dhr.alabama.gov Phone (334) 353-4468; Fax (334) 353-1363</p> <p>WEB: www.dhr.alabama.gov</p>	<p>Alaska Dept of Health & Social Services Division of Public Assistance PO Box 110640 Juneau, AK 99811-0640</p> <p>Virtual Contact Center: (800) 478-7778 Email: verifications@alaska.gov</p>
ARIZONA	ARKANSAS

Department of Economic Security

Out of state inquiries for Cash Assistance/Nutrition Assistance/Medical Assistance should be submitted to:
outofstate@azdes.gov

Please include the Name, Date of Birth, and Social Security Number of the participant in the email request.

To check the status of an email request, call (602) 771-2047.

WEB: <https://des.az.gov/>

Participants can access information regarding their benefits in Arizona and report changes using the MyFamilyBenefits website:

<https://myfamilybenefits.azdes.gov/Home.aspx>

Arkansas PARIS Match Inquires should be sent to the Central Processing Unit (CPU) in Central Office Unit.

Arkparis@dhs.arkansas.gov

All of the Out of State Inquiries should be sent to the Customer Assistance Unit.

Ellen Banks
County Administrator
Ellen.Banks@dhs.arkansas.gov
800-482-8988

Delicia White
Delicia.White@dhs.arkansas.gov
800-482-8988

Kelvin Payne
Kelvin.Payne@dhs.arkansas.gov
800-482-8988

Arkansas PARIS Match Inquires should be sent to the Central Processing Unit (CPU) in Central Office Unit.

Tomesha Harrison
Program Eligibility Coordinator
Email Address: Tomesha.Harrison@dhs.arkansas.gov
Phone #: 501-683-4443
Fax# 501-683-1229

Jacqueline Caradine
County Administrator
Email Address: Jacqueline.caradine@dhs.arkansas.gov
Phone #: 501-534-4162
Fax# 501-683-1229

CALIFORNIA

California Department of Social Services
744 P Street, MS 8-4-23
Sacramento, CA 95814-6400

COLORADO

Preferred method of contact is email:

OUT OF STATE INQUIRIES

The city and/or county in which the client resided in California must be provided in order to provide a referral to one of the 58 counties for verification of benefits.

cdss.osi@dss.ca.gov

Telephone number: 916-651-8848; press 1, then press 7 **OR**

FAX number: (916)651-8866 **OR**

<http://www.cdss.ca.gov/cdssweb/entres/pdf/CountyCentralIndexListing.pdf> to get a Central County Index Listing.

cdhs_outofstateinquiries@state.co.us

Contact phone number: 1-800-536-5298, Option 3

Colorado Department of Human Services

1575 Sherman St. 3rd Fl

Denver, CO 80203

Fraud Hotline: 1-877-934-6361 recording

PARIS: 1-800-359-1991

WEB: www.cdhs.state.co.us

CONNECTICUT

Department of Social Services
55 Farmington Ave.
Hartford, CT 06105-3725

For SNAP/Medicaid/Cash benefits other than TANF:

Please send an email from your State or County email account on your agency's letter head to: TPI.EU@ct.gov.
Requests must include names, dates of birth and last 4 digits of SSN for each individual for whom verifications are being sought. Also include what programs you need verified and the application address in your state.
Allow 3 to 5 working days for a response.

For TANF:

Email: TANF.OutOfState@ct.gov or
Fax request on your Agency's Letterhead to 1-860-424-4886
Allow 3 to 5 days for a response

All PARIS related information requests:

DELAWARE

FOR SNAP/TANF/CHILDCARE/MEDICAID
Delaware Division of Social Services
PO Box 906, New Castle, DE 19720
Phone: 302-571-4900

To verify public assistance benefit status in Delaware
for dual participation alerts, please send an email from
your STATE or COUNTY email account to:
Email: DHSS_DSS_Outofstate@delaware.gov

Web: <http://www.dhss.delaware.gov/dhss/dss>

Once duplicate benefits are confirmed by the Division of Social Services and an investigation is opened you may contact Audit and Recovery Management Services (ARMS) for assistance with obtaining verification documents, EBT transaction

<p>FAX: 860-424-5333 or Email: Contact.Paris@ct.gov</p>	<p>lists or additional supporting evidence for the investigation. Send your request for information from your STATE or COUNTY email account to DE_PARIS-ARMS@delaware.gov</p>
<p>DISTRICT OF COLUMBIA Vivessia Avent, Program Analyst Eligibility Review and Investigations District of Columbia Department of Human Services, Office of Program Review, Monitoring and Investigation 645 H Street, N.E. – 3rd Floor Washington, D.C. 20002 Office : (202) 535-1145 eFax: (202) 645-4197 Email: Jamie.Washington-Thomas@dc.gov Web: www.dhs.dc.gov</p>	<p>FLORIDA <u>Out of State inquiries:</u> Miami Call Center <u>PREFERRED METHOD:</u> Email to: D11.SFL.CallCenter@myflfamilies.com (You should hear back from them within 5 business days) Department of Children and Families 2415 N. Monroe St., Suite 400 Tallahassee, FL 32303 Phone: 866-762-2237 WEB: www.dcf.state.fl.us/ess/</p>
<p>GEORGIA DFCS Customer Service Operations 47 Trinity Ave. S.W. Atlanta, GA 30334 Phone: 1-877-423-4746: Fax: 1-888-740-9355. <u>Email inquiry is the preferred method:</u> Send requests for out-of-State verification to: <ul style="list-style-type: none"> DHS-OIG Out-of-State Inquiry mailbox: ga.paris@dhs.ga.gov </p>	<p>GUAM Maria Cindy F. Malanum, Social Services Supervisor I Bureau of Economic Security Division of Public Welfare Department of Public Health and Social Services 590 South Marine Drive Tamuning, Guam 96913-3532 Email: mariacindy.malanum@dphss.guam.gov Contact No. (671) 735-7288/7237 Fax: (671) 734-7092 WEB: http://dphss.guam.gov</p>
<p>HAWAII HAWAII Department of Human Services</p>	<p>IDAHO Idaho Department of Health & Welfare Division of Welfare, 2nd Floor P.O. Box 83720</p>

State Office Administrative Assistant (FSP & TANF)

Benefit, Employment & Support Services Division

1010 Richards Street, Suite 512
Honolulu, Hi 96813

Phone: (808) 586-5720 (SNAP)

For TANF:

Please email inquiries to:
BESSD.TANFPO@dhs.hawaii.gov. Allow 3 to 5 business days for a response.

If unable to get through, please call (808) 586-5735 for both SNAP/TANF.

WEB: <http://hawaii.gov/dhs>

Boise, ID 83720-0036

Contact information to verify benefit status for **applicants** in your state coming from Idaho:

Phone: 208.334.0850

Fax: (208) 334-5817 or 1-866-434-8278

Email: mybenefits@dhw.idaho.gov

To verify benefit status in Idaho for clients already active on benefits in your state (dual participation alerts & investigations, PARIS matches, etc.), please contact the Integrity Unit via e-mail at:
SRIUWFIU@dhw.idaho.gov

WEB:

<http://www.healthandwelfare.idaho.gov/>

ILLINOIS

Illinois Department of Human Services
Bureau of Customer and Support Services
600 East Ash St., Bld. 500
Springfield, IL 62703

For a convenient and faster response e-mail us at:

DHS.OUTOFSTATE@ILLINOIS.GOV
(Please choose Out of State tab and follow prompts)

Allow 3-5 Business days for a response.

Phone: (217) 524-4174

INDIANA

Indiana Family and Social Services Administration

P.O. Box 1810

Marion, IN 46952

Indiana no longer accepts faxed/telephone inquiries.

Out of state inquiries for SNAP/TANF/Medicaid should be submitted to

INoutofstate.inquiries@fssa.IN.gov.

Requests must include names, dates of birth and last

4 digits of SSN for each individual for whom verifications are being sought. Also include what programs you need verified.

Paris Unit Inquiries:

parisinquiries@fssa.IN.gov

<p style="text-align: center;">IOWA</p> <p>Integrated Claims Recovery Unit PO Box 36570 Des Moines, IA 50315</p> <p><u>To verify benefits and/or TANF months:</u> Call Integrated Claims Recovery Unit at: Phone: 1-877-855-0021; OR Fax: 515-564-4095 OR Email: ICRU@dhs.state.ia.us</p> <p><u>To have an active Iowa case closed:</u> Clients can call Customer Service Call Center at 1-877-347-5678 OR Email: IMCustomerSC@dhs.state.ia.us Website: www.dhs.state.ia.us</p>	<p>WEB: www.in.gov/fssa/</p> <p style="text-align: center;">KANSAS</p> <p>Kansas Department for Children and Families Economic and Employment Services 555 S Kansas Avenue, 4th Floor Topeka, KS 66603</p> <p>Kansas no longer accepts faxed inquiries. All SNAP and TANF out-of-state inquiries must be emailed to: dcf.ebtmail@ks.gov For all Medical inquiries, contact Kansas Department of Health and Environment at: 800-792-4884 WEB: www.dcf.ks.gov</p> <p><u>PARIS Matches:</u> EMAIL DCF.PARIS@KS.Gov Fax 785.296.6960 Phone 785.296.3874</p>
<p style="text-align: center;">KENTUCKY</p> <p>Send OUT OF STATE INQUIRIES For SNAP, MEDICAID and TANF - Email: Outofstateinquiries@ky.gov</p> <p>Phone: 855-306-8959</p> <p>WEB: http://cfc.ky.gov</p>	<p style="text-align: center;">LOUISIANA</p> <p>LAOOSPARIS.dcms@la.gov</p> <p>To inquire about Medicaid benefits, please email LDH Medicaid staff at OOS@la.gov. If you are unable to send an email, you may call (318) 305-6161.</p> <p>To apply for Medicaid benefits online, please create an account and apply on our self-service portal: https://sspweb.lameds.ldh.la.gov/selfservice/. Visit LDH's website for more information on Louisiana Medicaid.</p>
<p style="text-align: center;">MAINE</p>	<p style="text-align: center;">MARYLAND</p>

A signed release is required to obtain the verification Out-of-State Inquiries

ACES Help Desk – Eligibility Specialists
Department of Health and Human Services
Office for Family Independence
109 Capitol Street, SHS#11
Augusta, ME 04333

Fax: (207) 287-3455
E-Mail: DESK.ACESHHELP@Maine.gov

WEB:
<http://www.maine.gov/dhhs/ofi/index.html>

Maryland Department of Human Resources
311 W. Saratoga St.
Baltimore, MD 21201

For out of state inquiries, forward your request to:

Email: dhr.outofstateinquiry@maryland.gov

OR

Telephone: 410-767-7928

For PARIS matches, the contact information is:

Email: paris.inquiries@maryland.gov

OR

Telephone: 410-238-1249

MASSACHUSETTS

MA Department of Transitional Assistance Data Matching Unit

ADDRESS: DTA-PI
PO BOX 4411
Taunton MA 02780-9804

FAX # 617-889-7847

EMAIL:
DTA.DataMatchingUnit@mass.gov

PHONE: 1-877-703-7186

FAXED and/or MAILED REQUESTS SHOULD BE SENT ON AGENCY LETTERHEAD

Out-of-state Medicaid verification:

Jody Jordan-Kiley
EOHHS/MH

MICHIGAN

Out-of-State Inquiries by Professional Staff only:

Phone: 1-517-335-3900

Fax: 517-432-6079

Email: MDHHS-ICU-Customer-Service@michigan.gov

*Require client's new address before they will close case in MI (if sending request via fax or email).

Mail:
Department of Health and Human Services
PO Box 30037
235 S. Grand Ave.
Lansing, MI 48909

One Ashburton Place 10th Floor
Boston, MA 02108
Jody.Jordan@Mass.gov
617-367-5133
NO FAX

General SNAP Inquires by clients:

Clients should contact their local MDHHS office for questions about their benefits or to request case closure.

WEB: www.michigan.gov/dhhs

MINNESOTA

Minnesota Department of Human Services
Economic Assistance and Employment
Services Division
PO Box 64951
St. Paul, MN 55164-0951

Out of State Inquiries for case status of SNAP and TANF programs and the number of TANF months expended are provided through an automated web service.

Go to the website by clicking on this link:

Minnesota SNAP and TANF Verification
Web Site

OR

Type the web site address into your browser

MISSISSIPPI

Department of Human Services
Division of Field Operations
P.O. Box 352
Jackson, MS 39205
Phone: 1-800-948-3050

OUT OF STATE INQUIRES:

Email: ea.CustomerService@mdhs.ms.gov
This is preferred method for requests:

Please include email address, agency telephone number and mailing address. Also include case member's name, date of birth, SSN, current mailing address and brief description of verification that is needed.

FAX: 601-364-7469 (If using secure mail, the verification should be sent via FAX.)

WEB: www.mdhs.state.ms.us

address bar:
<https://mn.gov/snap-tanf-benefit-verification/>

At the web site home page, **complete** the required fields for self- registration. In the code field, enter the word **guest**. After accepting the Oath, click the **Next** button which brings up the client information page. When all the client information has been entered, click the **submit** button which generates the request. A secure email response will be sent to the requestor with the results of the benefit verification.

No other means for requesting this information is offered.

Medicaid:
stephen.purser@medicaid.ms.gov.

MISSOURI

Customer Relations Unit
Family Support Division
Department of Social Services
P.O. Box 2320
Jefferson City, MO 65102-2320
Interactive Voice Response: [1-855-373-4636](tel:1-855-373-4636)
Email: Cole.CoXIX@dss.mo.gov
WEB: <http://www.dss.mo.gov>

OR

Out-of-State line: The Family Support Division Information Center at 855-FSD-INFO or 855-373-4636, Option 3.

MONTANA

FOR SNAP AND MEDICAID:
Julie Nepine
Department of Public Health & Human Services
Human & Community Services Division
PO Box 202925, Helena, MT 59620-2925
Phone: 406-444-4987; FAX: (406)444-2770
OR
Email: hhsparis@mt.gov

For TANF:
Montana Department of Public Health and Human Services
TANF Program
111 N. Jackson, Helena, MT 59601
FAX: (406)444-2770
Email: TANF@mt.gov

WEB: <http://www.dphhs.mt.gov/>

NEBRASKA

Customer Service Center

Economic Assistance Customer Service Center

Toll-free: 1-800- 383-4278

WEB: www.accessnebraska.ne.gov

For verification of TANF months:

Email:

DHHS.EconomicAssistancePolicyQuestions@nebraska.gov

Medicaid inquiries: Email at

DHHS.MedicaidPolicyQuestions@nebraska.gov

NEVADA

Dept of Health & Human Services

Division of Welfare and Supportive Services

1470 College Parkway

Carson City, NV 89706

Out of State Inquiries:

Email: WELFOOSINQUIRIES@DWSS.NV.GOV

Nevada requires requests to be sent on agency letterhead. Please include clients; Name, Date of Birth; the SSN or the last 4 of the SSN; and a listing of all household members who are applying for assistance in your state. Also be sure to include the return information (your name, phone, and fax #'s). Please allow 3 – 5 business days for a response.

	<p>For States unable to email client info, FAX to: Nevada SNAP verifications: 702-486-1881 – ATTN: OOS Inquiries.</p> <p>WEB: http://dwss.nv.gov</p>
<p>NEW HAMPSHIRE</p> <p>Department of Health & Human Services Bureau of Family Assistance</p> <p>Contact: Cristin Rojek Tel: 603-271-9327 Email: outofstateinquiries@dhhs.nh.gov</p> <p>FAX: (603)-271-4637</p> <p>WEB: http://www.dhhs.nh.gov</p>	<p>NEW JERSEY</p> <p>Department of Human Services Division of Family Development (DFD) Fraud Identification and Recovery Management (FIRM) Unit P.O. Box 716, Trenton, NJ 08625-0716 Tel: (609) 588-2283 Email: DFD.FIRM@dhs.nj.gov.</p> <p>For out-of-state inquiries for New Jersey SNAP, TANF, GA and Medicaid programs, you must contact the county from which the individual receives/received benefits. Please send an email to the above address. Provide the individual’s full name, date of birth and the last 4 digits of their Social Security Number in your email and we will provide you with the county contact information. Please indicate “out-of-state inquiry” in the subject line.</p> <p>WEB: http://nj.gov/humanservices/dfd</p>
<p>NEW MEXICO</p> <p>Preferred methods of contact is by:</p> <p>Email: outofstate.inquiry@state.nm.us</p> <p>Medical Assistance Division: 1-800-283-4465 Restitution Division: 1-800-283-4465 EBT Cards: 1-800-843-8303. Fraud Division: 1-800-283-4465</p> <p>New Mexico Human Services Department Income Support Division P.O. Box 2348 Santa Fe, NM 87504</p>	<p>NEW YORK</p> <p>For PARIS matches: Go to https://www.acf.hhs.gov/paris/state-interstate-match-contact Select New York State. Select NYS Contact List for PARIS and find the listing for the appropriate district.</p> <p>For FRAUD inquiries only: Stephen Bach; Director Phone 518-402-0117 or email: Stephen.Bach@otda.ny.gov</p> <p>For TANF count or case status and closure requests on CURRENT applicants in your state: FAX to 518-474-8090 or email otda.sm.cees.outofstateinquiry.efax@otda.ny.gov</p> <p>If only requesting TANF count please include: Adult applicant’s Name(s) Date(s) of Birth & Last 4 digits of SS number(s)</p> <p>For CURRENT applicants, you MUST include:</p>

WEB: www.hsd.state.nm.us

Your contact Info: Office letterhead, your name, email address, and fax number.

The household's date of application and address in your state.

The full name, DOB and last 4 digits of SS# for all persons applying (including minor children).

***FOR FRAUD ISSUES ONLY:**

Stephen Bach, Director

NYS OTDA, 4th Floor, 40 N Pearl St., Albany, NY 12243

Phone 518-402-0117

Email: Stephen.Bach@otda.ny.gov

WEB: <http://www.dfa.state.ny.us>

NORTH CAROLINA

North Carolina Department of Health & Human Services Division of Social Services

Out of State Inquiries for SNAP and TANF:

Mail: DHHS (EBT) Call Center
P. O. Box 190
Everetts, NC 27825

Fax: (252) 789-5395

Phone: 1-866-719-0141

Email: ebt.csc.leads@dhhs.nc.gov

NOTE: When forwarding request to the DHHS Call Center, include your agency's name, mailing address, telephone number,

NORTH DAKOTA

Out of State Inquiries for SNAP, TANF and Medicaid:

Call or send a secure E-mail request with client's name, full SSN, and DOB on your Agency's Letterhead to:
EMAIL: dhseap@nd.gov

PHONE: 701-328-2332 or 701-328-3513

Please allow 1 to 3 business days for a response.

Website: www.nd.gov/dhs/services

and fax number if not already indicated in your request. Emails with HTML or HTM file attachments will be blocked. Email attachments must be in Word or PDF format.

WEB: www.ncdhhs.gov/dss

OHIO

Office of Family Assistance, Ohio
Department of Job & Family Services, P.O.
Box 183204, Columbus, Ohio 43218-3204
Phone: 614-466-4815 option 2, 1 - FAX: 614-466-1767

The Ohio Benefit Verification County Contact Directory (88 Counties) is attached. OH is a county-administered state. Please contact County Case Managers directly for information about the client's case status. If client knows what county they lived in, call that county office. If they don't know the county, ask what city they lived in. Go to this website, key in the "city" or "zip code" and it will provide the county that they lived in. <http://ohio.hometownlocator.com/cities/>

Please **E-mail** your request including the

OKLAHOMA

Out-of-State Inquiry contact information:

SNAP inquiries: AFS.OutofStateInquiry@okdhs.org

FAX: 405-521-4158

Phone: 405-522-5050 or 1-866-411-1877

Medical inquiries: eligibility@OKHCA.org

WEB: www.okdhs.org

TANF: TANF@okdhs.org

Clients name, SSN# and Date of Birth to:
[Out of State Inquiries@jfs.ohio.gov](mailto:Out_of_State_Inquiries@jfs.ohio.gov) or
OFA-Mail-Services@jfs.ohio.gov.

If you are unable to send an e-mail or unable to locate the County or City, please include on your fax the Clients name, SSN# and DOB. Our **FAX** number is 614-466-1767 and we will submit it to the county for processing.

WEB: www.jfs.ohio.gov/

OREGON

Oregon benefits verification staff are not permitted to disclose information over the phone and/or directly to clients

TO VERIFY CLIENTS RECEIPT OF SNAP, MEDICAL, ERDC AND/OR TANF BENEFIT:

Send e-mail to
benefits.verification@odhsoha.oregon.gov

~or~

Send a FAX on your Agency's letterhead to
(503) 373-7032

Please include the following:

Clients name and household members names who are applying for benefits along with each members **date of birth** and **social security number**

Oregon Department of Human Services
500 Summer St. NE, E-48
Salem, OR 97301-1066
Phone: (503) 945-5600
Fax: (503) 373-7032 or 503-581-6198

PENNSYLVANIA

OUT OF STATE INQUIRIES:

Please send out-of-state requests by secure e-mail or fax on your state's letterhead and include the following:

- (1) Name of the household members who are applying for benefits
- (2) Each members name, date of birth, and the last 4 digits of their social security number
- (3) The client's new address.

Email your inquiry to ra-dpwoimnet@pa.gov
Or, fax your request to (717) 705-0040
(use only one of these two options)

Allow 5 business days for a response.

PARIS MATCH

Go to [State Interstate Match Contact | The Administration for Children and Families \(hhs.gov\)](#)

Select Pennsylvania. Click on the "PA County – PARIS Match Contacts" link and find the listing for the appropriate county.

Web: www.DHS.state.pa.us

PUERTO RICO – See last page

RHODE ISLAND

RI Department of Human Services
Louis Pasteur Building 57
25 Howard Avenue
Cranston, RI 02920

Requests for verification of participation and for PARIS matches must be in writing.
Please send the requests to the attention of:
Cheryl Dessaint
via secure email at: DHS.SNAP-Inquiry@dhs.ri.gov
or via fax at: 401-721-6664

FRAUD DETECTION & PREVENTION UNIT
State of Rhode Island and Providence Plantations,
Department of Administration
Office of Internal Audits
One Capitol Hill – 4th Floor
Providence, RI 02908
Telephone: 401-574-8175
Fax number: 401-574-9255

WEB: <http://www.dhs.ri.gov/>

SOUTH CAROLINA

South Carolina Department of Social Services
Out-of-State Inquiries
Program Support Unit, Division of County
Operations
P.O. Box 1520
Columbia, SC 29202-1520

Please email all out of state inquiries for SNAP and/or TANF to:
SCDSSVerify@dss.sc.gov

Subject line should read: ‘Out of State Inquiry from ‘name of state’.

We will be unable to process your request without the following information:

- 1. Individual’s name, SS#, and current address

OR

- 2. Individual’s name, last four digits of the SS#, date of birth, and current address.

If unable to email, please fax inquiries to 803-898-1222, ATTN: Program Support Unit.

Fraud and PARIS matches: Send to Keshawn Jacobs at
Keshawn.Jacobs@dss.sc.gov

Medicaid Inquiries: Contact SC Dept. of Health and Human Services at **888-549-0820**.

Email inquiries: Interfaces@SCDHHS.gov

	<p>Press #1 for English, #1 for caseworker feedback and #2 to speak with a rep.</p>
<p style="text-align: center;">SOUTH DAKOTA</p> <p>Department of Social Services 700 Governors Drive Pierre, South Dakota 57501-2291</p> <p>Phone: 1-877-999-5612 (toll free) or 1-605-773-4678 (direct)</p> <p>Email: SNAP@state.sd.us</p> <p>WEB: http://dss.sd.gov/economicassistance/snap/</p>	<p style="text-align: center;">TENNESSEE</p> <p>To verify benefit information (out of state inquiries, dual participation alerts, etc.) Please click on the following link to submit the request:</p> <p>State of Tennessee (formstack.com)</p> <p><i>Please Note: The Out of State Inquiry <u>Online</u> Form is the preferred method of contact.</i></p> <p>TN Supplemental Nutrition Assistance Program (SNAP) Policy James K. Polk Bldg. 15th Floor 505 Deaderick Street Nashville, TN 37243 www.tn.gov/humanservices</p> <p>*Medicaid Inquiries: *Note: Please send Medicaid inquiries to paris.inquiries@tn.gov.</p> <p>PARIS INQUIRIES: Paris.inquiries@tn.gov</p>
<p>Texas Health and Human Services Commission</p> <p>Fax: 1-877-447-2839 (Please submit one inquiry per page and fax each inquiry separately on agency letterhead.)</p> <p>Phone: 1-877-541-7905. Then <i>select the following</i></p>	<p style="text-align: center;">UTAH</p> <p>Department of Workforce Services Eligibility Services Division P.O. Box 143245 Salt Lake City, UT 84114-3245</p> <p>Phone: 866-435-7414 - Press Option 5 for Out-</p>

options from the Virtual Assistant System:

- *Option 1 for English;*
- *Option 2 for Your Texas benefit information (ESS) State Benefits;*
- *The virtual assistant attempts to authenticate information before transferring to a representative.*

Note: Inquiries regarding TANF countable months are required via Fax.

of- State inquires.

OR

Additional contact: 801-526-0950

WEB: www.jobs.utah.gov

VERMONT

Call Center

Economic Services Benefits Service Center
1000 River Rd
Essex Junction, VT 05452

Preferred: Toll-free: 1-800- 479-6151.

VIRGINIA

Virginia Department of Social Services
Division of Benefit Programs
801 East Main St
Richmond, VA 23219-2901

WEB: <http://dss.virginia.gov/benefit/snap.cgi>

Out of State Inquiries: Include the following:
- Client's name, DOB, SSN (if last four only,

<p>If 800# is not working, call (802) 828-6896</p> <p>WEB: www.mybenefits.vt.gov (this site can be used, but not preferred).</p>	<p>you must provide entire DOB), and current address</p> <p>- All household members who are applying for assistance in your state</p> <p>Submit the inquiry to:</p> <ul style="list-style-type: none"> EMAIL: vaoutofstateverifications@dss.virginia.gov. <p>Please allow 5 business days for an emailed response.</p> <p>PARIS Matches: The contact information is provided in the PARIS match.</p>
<p style="text-align: center;">VIRGIN ISLANDS</p> <p>Emmaneline Archer Department of Human Services Division of Family Assistance 1303 Hospital Ground, STE 1 St. Thomas, VI 00801-6722</p> <p>Phone: (340-774-0930 ext. 4309 or (340) 774-2399</p> <p>Fax: (340) 777-5449</p> <p>Email: emmaneline.archer@dhs.vi.gov</p>	<p style="text-align: center;">WASHINGTON</p> <p><u>Out of State Inquiries:</u> For SNAP, Medicaid, and TANF status and ABAWD/TANF Months (Only): (Call Toll-Free # 1-855-927-2747 (1-855-WAPARIS) Monday – Friday (except observed holidays) 7:30 a.m. – 3 p.m. PST</p> <p>NOTE: To request closure, please have the client present on the phone or email request to dshsparissupport@dshs.wa.gov with:</p> <ol style="list-style-type: none"> 1. Your name, Agency, and contact information 2. Name, SSN, DOB of all household members who are applying in your state 3. Current mailing address for the client(s) 4. Date of application and programs applied for in your state <p><u>PARIS Inquiries/Matches or PARIS Related Fraud:</u> Email (Preferred) to PARIS Unit: dshsparissupport@dshs.wa.gov or Fax 1-888-212-2319</p>
<p style="text-align: center;">WEST VIRGINIA</p> <p>Department of Health & Human Resources Division of Family Assistance 350 Capitol St., Room B-18 Charleston, WV 25301-3705</p> <p>Email: DHHRbcfbenefitver@wv.gov (recommended)</p> <p>Phone: (304) 352-4431 (request to speak to the worker of the day)</p>	<p style="text-align: center;">WISCONSIN</p> <p><u>Out-of-State Inquires should be directed to:</u></p> <p>SNAP and HealthCare (MA): WI Department of Health & Family Services 1 W Wilson St, Madison, WI 53703 Phone: (608) 261-6378--Option 3</p> <p>Fax: (608) 267-2269</p>

WEB: www.dhhr.wv.gov

Email: DHSOSBQ@dhs.wisconsin.gov

Applicant/Members should contact the county agency. To get the phone number of the agency, call 1-800-362-3002 or go to dhs.wisconsin.gov/em/customerhelp.

PARIS-Related SNAP and HealthCare (MA):

1. Email: DHSOIGPARIS@dhs.wisconsin.gov

TANF:

Phone: (608) 422-7900 Fax: (608) 327-6125

Email: DCF2TANFVerify@wisconsin.gov

PARIS-Related TANF (Child Care and Cash Assistance):

1. Email: DCFOIG@wisconsin.gov or

2. Phone: 608-422-7100

WYOMING

Ann Bowen, SNAP/TANF Help Desk
Department of Family Services
2300 Capitol Ave., Hathaway Bld, Third Floor
Phone: 307-777-6082; Fax: 1-307-777-7477

For future out of state SNAP and TANF verification requests from Wyoming please send them to Ann Bowen at ann.bowen@wyo.gov.

WEB: <https://dfs.wyo.gov/assistance-programs/food-assistance/>

For verification of Medicaid benefits ONLY:
janet.reifschneider1@wyo.gov 777-2595 or
ruth.jo.friess@wyo.gov 777-3648

FOR MEDICAID: AND PARIS PUERTO RICO MEDICAID PROGRAM:

If you are a Medicaid representative in another state and need to validate an applicant or beneficiary's

place of residence, or need to close a moving case, contact:

Department of Health,

Organization: Medicaid Program

Address: P.O. BOX 70184 San Juan, Puerto Rico 00956-8184

Tel: (787) 765-2929 Ext. 6700, 6758, (787) 641-4224 / (787) 763-5250

Email: pr.paris@salud.pr.gov / Web: www.medicaid.pr.gov

***Puerto Rico –**

For Snap (Nap) and TANF Paris Match interstate duplicity Contact:

Jeanette Rivera Escalera

Administrative Officer

Telephone: (787) 289-7600 Ext. 2408

FAX (787) 289-7621 **OR** 787-289-7614

Email: Communityrelations@Familia.Pr.Gov

Address: 800 Ave. Ponce De León,

Capitol Office Building, Miramar, PR 00907

Please Note:

All Inquiries Should Be Sent with Complete SSN Since, this is our Case #,
If agency cannot write SSN on email or Fax, write PR Case Is and Input
The SSN without dates and it will be understood.

Important Always send the Snap duplicity in your state with our territory.

This email is only for Snap or Tanf Paris Match

not for Medicaid Paris Match investigation or residency investigation

Mailing Address

PO Box 8000,

San Juan, PR 00910-0800

Web: www.Adsef.Gobierno.Pr

For SNAP - Removed from National Directory of Contacts because they run an entirely separate Program from SNAP, called Nutrition Assistance Program (NAP). Duplicate participation is not a concern if a household is still receiving NAP benefits from Puerto Rico, as NAP benefits cannot be accessed in the US. Although 25% of Puerto Rico's NAP benefits are issued

in a form readily converted to cash, the benefit cannot be converted to cash in mainland Automatic Teller Machines (ATMs). It is considered to be inaccessible for the SNAP eligibility process. Therefore, it is not necessary to verify NAP benefits or case closure for customers who were previously participating in Puerto Rico.

NAP is also in Northern Marianas Islands and American Samoa.

Please send needed revisions to Philip Fraley at
Philip.Fraley@usda.gov
Revisions are sent out semi-annually