**AUTOMATED TELEPHONIC SIGNATURES**

**On the Generate Summary Page:**

Copy the connection ID from Genesys and paste it in the Telephonic Signature ID field on the Generate Summary Page. This will keep a copy of the recorded signature in ECF.

**Parts that you will read to the client:**

* Signing your application
* Summary of your requests
* Once this is read, start the pre-recorded message by entering the appropriate program code on your phone keypad

**Parts read by the recording:**

* Use of SSN
* Telephonic Signature

**Part you read after the recording:**

* Completing the Signature

**Program Codes (enter to begin playing pre-recorded message)**

* **01** HC only
* **02** FS only
* **03** CC only
* **04** HC+FS
* **05** HC+CC
* **06** FS+CC
* **07** HC+FS+CC
* **08** RFA
* **09** W2 (note that these codes will be displayed on the Generate Summary page during ATS)
* **10** CTS only
* **11** HC and CTS
* **12** FS and CTS
* **13** CC and CTS
* **14** HC+FS+CTS
* **15** HC+CC+CTS
* **16** FS+CC+CTS
* **17** HC+FS+CC+CTS

**Controls During ATS:**





