

FDSH

	Can we use FDSH?	Must be recent HC request?	Does client have to agree?	Policy Citation	Verification Code
BCP	YES	YES	YES	9.12.5	DE
FS	YES	YES	YES	OM 15-16	DE
CTS	YES	YES	YES	OM 15-16	DE
CC	YES	YES	YES	1.5.12 and OM 15-16	DE
EBD-MA	YES	YES	YES	OM 15-16	DE



ALWAYS ASK!

--Enter the amount the client reports....if they did not report anything (new hire), put in zero and Q?

--We cannot deny based on FDSH information alone

--BUT if the income they reported to us put them over the income limit, we can deny

Example 1:

Cora applies online for HC / FS / CC for herself and her family. She reports \$400 per week in EI. When processing the HC portion, you find that the FDSH lists \$490 for her most recent paystub. Because this is different from what she reported, you enter the amount she reported, with a Q? for verification. This will run that income through Reasonable Compatibility for HC, and FS / CC will pend for interview.

Example 2:

Cora (from the example above) calls in to process FS / CC interview. She explains that her hours just changed last month, and her new income is \$400 weekly, not the \$490 as FDSH shows. You enter the amount she reported, with a Q? for verification, and Cora will need to verify income for FS and CC. The reasonable compatibility test will run on the case, and depending on the results, she may or may not need to verify income for HC.

Example 3:

Jana and her family are open for HC and FS. You've just received a New Hire match for a new job at Marty's Markets. You should create the EI page for Marty's Markets, and enter 0 in the overrides for monthly income. This will pend the case and request verification, and HC will not pass with Reasonable Compatibility.