

MAPP

PREMIUM PAYMENT INFORMATION



As of 10/20/25, if someone comes to drop off their premium, they should be told that we no longer take or update for MAPP premiums at the agency. We can take and forward on their premiums to the State for processing.

Ref: OPS Memo 25-16

Initial (first) MAPP premium can be paid online in [ACCESS \(ACCESS in Spanish\)](#) or the [MyACCESS](#) mobile app or by mailing a check or money order.

You can make your initial premium payment and one-time payments the following ways:

- Online in [ACCESS \(ACCESS in Spanish\)](#) or the [MyACCESS](#) mobile app with a:
 - Checking account or savings account
 - Credit card or debit card
- By mailing a check or money order to:
- **Medicaid Purchase Plan Program**
- **WI Dept of Health Services**
- **PO Box 93187**
- **Milwaukee, WI 53293-0187**



After the initial premium payment (ONGOING CASES), you can set up recurring monthly deductions one of the following ways:

- Online with ACCESS AutoPay in [ACCESS \(ACCESS in Spanish\)](#) with a:
 - Checking account or savings account
 - Credit card or debit card
- Through Electronic Funds Transfer (EFT). Fill out [the Member/Employer Electronic Funds Transfer for Medicaid Purchase Plan Premiums, F-13023](#) to pay from a:
 - Checking account
 - Savings account
- With wage withholding if offered by your employer. Work with your employer to fill out the [Medicaid Purchase Plan Premium Employer Wage Withholding, F-13024](#) form to have the amount taken out of your paycheck

Members are no longer able to bring a check or money order to their local agency to pay their premium, except in very limited circumstances.

• We are obligated to assist members that need help to pay their premium online through ACCESS (help with set-up) or help in mailing their check or money order (could be stamp/envelope).

• In-person premium payments will be processed by agencies only in very limited circumstances, when all of the following are met:

- Member is not able to pay their premium online; **and**
- Their benefits will end before the payment, if mailed, **can be processed; and**
- The member **has a specific and immediate medical need**, where a delay in the beginning of benefits or a temporary closure of benefits will result in not being able to get a prescription, not being able to attend a medical appointment, or loss of long-term care services before the premium can be processed.