

NATIONAL DIRECTORY OF CONTACTS

Use these contacts to verify duplicate participation, or obtain verification for SNAP Benefits. This directory is intended for use by authorized personnel in the administration of the SNAP Program.

Please DO NOT provide these contact numbers to clients

Revision Date: 05/28/2026

ALABAMA	ALASKA
<p>SNAP Participation: Email contact preferred to: fs@dhr.alabama.gov</p> <p>For other participation questions: LaShenda Martin, Program Specialist Alabama Dept. of Human Resources 50 Ripley St, S. Gordon Persons Bldg. Montgomery, AL 36130-4000 Email: LaShenda.Martin@dhr.alabama.gov Phone: 334-242-1700; Fax: 334-353-1363</p> <p>Medical Benefits: Phone (334) 242-5010 Email: PIDParis@medicaid.alabama.gov</p> <p>TANF/FIP: No TANF information given over the phone. Email: DHR_PA_Helpdesk@dhr.alabama.gov FAX number for TANF inquiries: (334) 242-0513.</p> <p>Claims: Email contact preferred to: Amy Plunkett Same address as above. Amy.Plunkett@dhr.alabama.gov Phone (334) 353-4468; Fax (334) 353-1363</p> <p>WEB: www.dhr.alabama.gov</p>	<p>Alaska Department of Health Division of Public Assistance PO Box 110640 Juneau, AK 99811-0640</p> <p>Participation inquires: Email preferred to: verifications@alaska.gov</p> <p>Virtual Contact Center: (800) 478-7778</p> <p>WEB: https://health.alaska.gov/dpa/Pages/default.aspx</p>

ARIZONA

Department of Economic Security

Out of state inquiries for Cash Assistance/Nutrition Assistance/Medical Assistance should be submitted to:
outofstate@azdes.gov

Please include the Name, Date of Birth, and Social Security Number of the participant in the email request.

To check the status of an email request, call (602) 771-2047.

WEB: <https://des.az.gov/>

Participants can access information regarding their benefits in Arizona and report changes using the MyFamilyBenefits website:

<https://myfamilybenefits.azdes.gov/Home.aspx>

ARKANSAS

Field Office CENTRAL PROCESSING UNIT

Arkansas PARIS Match Inquires should be sent to the Central Processing Unit (CPU) in Central Office Unit.

ARKParis@DHS.Arkansas.gov

Request emails subject should be: **Sensitive: PARIS Match Request**

Note: "Sensitive" in the subject line denotes encryption.

The body of email need to include, **Full Name, DOB, & full SSN.**

* Require client's new current address with dates moved and or applied for services in your state before any open cases will be closed.

Tomesha Harrison

Program Eligibility Coordinator, FOCPU

Email Address: Tomesha.Harrison@dhs.arkansas.gov

Phone #: 501-683-4443

Fax# 501-683-1229

Jacqueline Caradine

County Administrator, DSIC/FOCPU

Email Address: Jacqueline.caradine@dhs.arkansas.gov

Phone #: 501-534-4162

Fax# 501-683-1229

****CUSTOMER ASSISTANCE UNIT****

Customers/Clients Only should contact the Customer Assistance Unit (CAU) by phone or email to inquire about their own case(s) & status.

Ellen Banks

County Administrator, CAU

Ellen.Banks@dhs.arkansas.gov

800-482-8988

Delicia White

Delicia.White@dhs.arkansas.gov

800-482-8988

<p style="text-align: center;">CALIFORNIA</p> <p>California Department of Social Services 744 P Street, MS 8-4-23 Sacramento, CA 95814-6400</p> <p>OUT OF STATE INQUIRIES <u>The city and/or county in which the client resided in California must be provided in order to provide a referral to one of the 58 counties for verification of benefits.</u> cdss.osi@dss.ca.gov</p> <p>Telephone number: 916-651-8848; press 1, then press 7 <u>OR</u></p> <p>FAX number: (916)651-8866 <u>OR</u></p> <p>http://www.cdss.ca.gov/cdssweb/entres/pdf/CountyCentralIndexListing.pdf to get a Central County Index Listing.</p>	<p style="text-align: center;">COLORADO</p> <p>Preferred method of contact is email: cdhs_outofstateinquiries@state.co.us</p> <p>Contact phone number: 1-800-536-5298, Option 3</p> <p>Colorado Department of Human Services 1575 Sherman St. 3rd Fl Denver, CO 80203</p> <p>Fraud Hotline: 1-877-934-6361 recording</p> <p>PARIS: 1-800-359-1991</p> <p>WEB: www.cdhs.state.co.us</p>
<p style="text-align: center;">CONNECTICUT</p> <p>Department of Social Services 55 Farmington Ave. Hartford, CT 06105-3725</p> <p><u>For SNAP/Medicaid/Cash benefits other than TANF:</u> Please send an email from your State or County email account on your agency's letter head to: TPI.EU@ct.gov. Requests must include names, dates of birth and last 4 digits of SSN for each individual for whom verifications are being sought. Also include what programs you need verified and the application address in your state. Allow 3 to 5 working days for a response.</p>	<p style="text-align: center;">DELAWARE</p> <p>FOR SNAP/TANF/CHILDCARE/MEDICAID Delaware Division of Social Services PO Box 906, New Castle, DE 19720 Phone: 302-571-4900</p> <p>To verify public assistance benefit status in Delaware for dual participation alerts, please send an email from your STATE or COUNTY email account to: Email: DHSS_DSS_Outofstate@delaware.gov</p> <p>Web: http://www.dhss.delaware.gov/dhss/dss</p> <p>Once duplicate benefits are confirmed by the</p>

For TANF:

Email: TANF.OutOfState@ct.gov or
Fax request on your Agency’s Letterhead to
1-860-424-4886
Allow 3 to 5 days for a response

All PARIS related information requests:
FAX: 860-424-5333 or Email:
Contact.Paris@ct.gov

Division of Social Services and an investigation
Is opened you may contact Audit and Recovery
Management Services (ARMS) for assistance
with
obtaining verification documents, EBT
transaction
lists or additional supporting evidence for the
investigation. Send your request for
information
from your STATE or COUNTY email account
to DE_PARIS-ARMS@delaware.gov

DISTRICT OF COLUMBIA

Ebony Davis

All Combination TANF, SNAP and Medicaid
Inquiries

D.C. Department of Human Services
64 New York Ave N.E., 6th Floor
Washington, DC 20002
O: 202-671-4521
E: Ebony.Davis@dc.gov

Karl Bartley
PARIS Interstate- Medicaid Only
Supervisory Program Analyst
D.C. Government, Dept. of Health Care Finance
OPRMI, Eligibility Review and Investigation
Division (ERID)
645 H Street, N.E. Rm. 310
Washington, DC 20002
O: 202-609-8251
C: 202-645-4197
E: Karl.Bartley@dc.gov

FLORIDA

Out of State inquiries:

Miami Call Center
PREFERRED METHOD: Email to:
SNR.D11.SFL.CallCenter@myflfamilies.com (You
should hear back from them within 5 business
days)
Department of Children and Families
2415 N. Monroe St., Suite 400
Tallahassee, FL 32303
Phone: 866-762-2237
WEB: www.dcf.state.fl.us/ess/

GEORGIA

DFCS Customer Service Operations
47 Trinity Ave. S.W.
Atlanta, GA 30334
Phone: 1-877-423-4746; Fax: 1-888-740-

GUAM

Maria Cindy F. Malanum, Social Services
Supervisor I
Bureau of Economic Security
Division of Public Welfare
Department of Public Health and Social

<p>9355.</p> <p><u>Email inquiry is the preferred method:</u> Send requests for out-of-State verification to:</p> <ul style="list-style-type: none"> DHS-OIG Out-of-State Inquiry mailbox: ga.paris@dhs.ga.gov 	<p>Services 590 South Marine Drive Tamuning, Guam 96913-3532</p> <p>Email: mariacindy.malanum@dphss.guam.gov Contact No. (671) 735-7288/7237 Fax: (671) 734-7092</p> <p>WEB: http://dphss.guam.gov</p>
<p style="text-align: center;">HAWAII</p> <p>HAWAII</p> <p>Department of Human Services State Office Administrative Assistant (FSP & TANF) Benefit, Employment & Support Services Division 1010 Richards Street, Suite 512 Honolulu, Hi 96813</p> <p>Phone: (808) 586-5720 (SNAP)</p> <p><u>For TANF and SNAP:</u> Please email inquiries to: BESSD.statewidebranch@dhs.hawaii.gov. Allow 3 to 5 business days for a response.</p> <p>If unable to get through, please call (808) 586-5735 for both SNAP/TANF.</p> <p>WEB: http://hawaii.gov/dhs</p>	<p style="text-align: center;">IDAHO</p> <p>Idaho Department of Health & Welfare Division of Welfare, 2nd Floor P.O. Box 83720 Boise, ID 83720-0036</p> <p>Contact information to verify benefit status for <u>applicants</u> in your state coming from Idaho: Phone: 208.334.0850 Fax: (208) 334-5817 or 1-866-434-8278 Email: SpecialActions@dhw.idaho.gov</p> <p>To verify benefit status in Idaho for clients already active on benefits in your state (dual participation alerts & investigations, PARIS matches, etc.), please contact the Integrity Unit via e-mail at: <u>SRIUWFIU@dhw.idaho.gov</u></p> <p>WEB: http://www.healthandwelfare.idaho.gov/</p>
<p style="text-align: center;">ILLINOIS</p> <p>Illinois Department of Human Services Bureau of Customer and Support Services 600 East Ash St., Bld. 500</p>	<p style="text-align: center;">INDIANA</p> <p>Indiana Family and Social Services Administration P.O. Box 1810 Marion, IN 46952</p>

<p>Springfield, IL 62703</p> <p>For a convenient and faster response e-mail us at: <u>DHS.OUTOFSTATE@ILLINOIS.GOV</u> (Please choose Out of State tab and follow prompts) Allow 3-5 Business days for a response.</p> <p>Phone: (217) 524-4174</p>	<p>Indiana no longer accepts faxed/telephone inquiries. Out of state inquires for SNAP/TANF/Medicaid should be submitted to <u>INoutofstate.inquiries@fssa.IN.gov</u>. Requests must include names, dates of birth and last 4 digits of SSN for each individual for whom verifications are being sought. Also include what programs you need verified.</p> <p><u>Paris Unit Inquiries:</u> parisinquiries@fssa.IN.gov</p> <p>WEB: <u>www.in.gov/fssa/</u></p>
<p style="text-align: center;">IOWA</p> <p>Integrated Claims Recovery Unit PO Box 41130 Des Moines, IA 50311</p> <p><u>To verify benefits and/or TANF months:</u> Email: <u>icru@hhs.iowa.gov</u></p> <p><u>To have an active Iowa case closed:</u> Email: <u>imcsc@hhs.iowa.gov</u> Website: <u>www.hhs.iowa.gov</u></p>	<p style="text-align: center;">KANSAS</p> <p>Kansas Department for Children and Families Economic and Employment Services 555 S Kansas Avenue, 4th Floor Topeka, KS 66603</p> <p>Kansas no longer accepts faxed inquires. All SNAP <u>and</u> TANF out-of-state inquiries must be emailed to: <u>dcf.ebtmail@ks.gov</u> For all Medical inquiries, contact Kansas Department of Health and Environment at: 800-792-4884 WEB: <u>www.dcf.ks.gov</u></p> <p><u>PARIS Matches:</u> EMAIL <u>DCF.PARIS@KS.Gov</u> Fax 785.296.6960 Phone 785.296.3874</p>
<p style="text-align: center;">KENTUCKY</p>	<p style="text-align: center;">LOUISIANA</p> <p><u>LAOOSPARIS.dcf@la.gov</u></p>

Send OUT OF STATE INQUIRIES For SNAP, MEDICAID and TANF - Email: Outofstateinquiries@ky.gov

Phone: 855-306-8959

WEB: <http://cfc.ky.gov>

To inquire about Medicaid benefits, please email LDH Medicaid staff at MyMedicaid@la.gov. If you are unable to send an email, you may call (318) 305-6161. To apply for Medicaid benefits online, please create an account and apply on our self-service portal: <https://sspweb.lameds.ldh.la.gov/selfservice/>. Visit [LDH's website](#) for more information on Louisiana Medicaid.

MAINE

A signed release is required to obtain the verification Out-of-State Inquiries

ACES Help Desk – Eligibility Specialists
Department of Health and Human Services
Office for Family Independence
109 Capitol Street, SHS#11
Augusta, ME 04333

Fax: (207) 287-3455
E-Mail: DESK.ACESHELP@Maine.gov

WEB:
<http://www.maine.gov/dhhs/ofi/index.html>

MARYLAND

Maryland Department of Human Resources
Family Investment Administration

25 S. Charles Street
16th Floor
Baltimore, MD 21201

For out of state inquiries, forward your request to:

For out of state inquiries, the contact information is: Email: dhf.outofstateinquiry@maryland.gov

OR

For PARIS matches, the contact information is: Email: paris.inquiries@maryland.gov

MASSACHUSETTS

MA Department of Transitional Assistance Data Matching Unit

ADDRESS: DTA-PI
PO BOX 4411
Taunton MA 02780-9804

FAX # 617-889-7847

EMAIL:
DTA.DataMatchingUnit@mass.gov

PHONE: 1-877-703-7186

FAXED and/or MAILED REQUESTS

MICHIGAN

Out-of-State Inquiries by Professional Staff only:

Phone: 1-517-335-3900

Fax: 517-432-6079

Email: MDHHS-ICU-Customer-Service@michigan.gov

*Require client's new address before they will close case in MI (if sending request via fax or email).

SHOULD BE SENT ON AGENCY LETTERHEAD

Out-of-state Medicaid verification:

mah-paris_outofstate@mass.gov

NO FAX

Mail:

Department of Health and Human Services
PO Box 30037
235 S. Grand Ave.
Lansing, MI 48909

General SNAP Inquires by clients:

Clients should contact their local MDHHS office for questions about their benefits or to request case closure.

WEB: www.michigan.gov/dhhs

MINNESOTA

Minnesota Department of Human Services
Economic Assistance and Employment
Services Division
PO Box 64951
St. Paul, MN 55164-0951

Out of State Inquiries for case status of SNAP and TANF programs and the number of TANF months expended are provided through an automated web service.

MISSISSIPPI

Department of Human Services
Division of Field Operations
P.O. Box 352
Jackson, MS 39205
Phone: 1-800-948-3050

Out of State Inquiries:

The preferred method to request an Out-of-State Inquiry, Dual Participation Alert, and/or a Paris Match is by submitting an online request form.

Please click the link below to submit a verification

Go to the website by clicking on this link:

Minnesota SNAP and TANF Verification Web Site

OR

Type the web site address into your browser address bar:

<https://mn.gov/snap-tanf-benefit-verification/>

At the web site home page, **complete** the required fields for self- registration. In the code field, enter the word **guest**. After accepting the Oath, click the **Next** button which brings up the client information page. When all the client information has been entered, click the **submit** button which generates the request. A secure email response will be sent to the requestor with the results of the benefit verification.

No other means for requesting this information is offered.

request.

[Mississippi Out-of-State Inquiry & Paris Match Verification](#)

The Mississippi Out of State Inquiry & Paris Match Verification Form can also be accessed by visiting www.mdhs.ms.gov/help/.

Please allow 1-3 business days for a completed response.

Participants may access information regarding their SNAP/TANF benefits, medical benefits, and report changes using their Access MS portal at www.access.ms.gov.

Medicaid Inquiries:

Stephen.purser@medicaid.ms.gov

Phone: 1-800-421-2408

Website: www.medicaid.ms.gov

MISSOURI

Customer Relations Unit

Family Support Division

Department of Social Services

P.O. Box 2320

Jefferson City, MO 65102-2320

Interactive Voice Response: **1-855-373-4636**

Email: Cole.CoXIX@dss.mo.gov

WEB: <http://www.dss.mo.gov>

OR

Out-of-State line: The Family Support Division Information Center at 855-FSD-

MONTANA

FOR SNAP AND MEDICAID:

Julie Nepine

Department of Public Health & Human Services

Human & Community Services Division

PO Box 202925, Helena, MT 59620-2925

Phone: 406-444-4987; FAX: (406)444-2770

OR

Email: hhsparis@mt.gov

INFO or 855-373-4636, Option 3.

For TANF:

Montana Department of Public Health and
Human Services

TANF Program

111 N. Jackson, Helena, MT 59601

FAX: (406)444-2770

Email: TANF@mt.gov

WEB: <http://www.dphhs.mt.gov/>

NEBRASKA

Customer Service Center

Economic Assistance Customer Service
Center

Toll-free: 1-800- 383-4278

WEB: www.accessnebraska.ne.gov

For verification of TANF months:

Email:

DHHS.EconomicAssistancePolicyQuestions@

NEVADA

**OUT OF STATE INQUIRIES FOR
SNAP/MEDICAL/TANF/TANF MONTHS:**

Email: welfoosinquiries@dwss.nv.gov

Fax: 775-684-0680 – ATTN: OOS Inquiry

When sending an email or fax, it is essential to ensure
all the following information is included:

Customer/Head of Household Name:

Date of Birth:

Last four of SSN:

Address:

Application Date:

nebraska.gov

Medicaid inquiries: Email at
DHHS.MedicaidPolicyQuestions@nebraska.gov

Interview Date:
Benefits Applying for:

Additional Members:
Date of Birth:
Last four of SSN:

Return Information:

Case Number: _____

Email: _____

Fax: _____

Other: _____

PARIS MATCHES:

Email: PARISinvestigations@dwss.nv.gov

Fax: 702-486-8809

Phone: 702-486-1875 (Main Line)

FRAUD INQUIRIES:

Email: IRReferral@dwss.nv.gov

Fax: 702-486-8809

Phone: 702-486-1875 (Main Line)

Welfare Office Contact List:

<https://dwss.nv.gov/Contact/Welfare>

WEB: <https://dwss.nv.gov>

Dept of Health & Human Services
Division of Welfare and Supportive Services
1470 College Parkway
Carson City, Nevada 89706

NEW HAMPSHIRE

Department of Health & Human Services
Bureau of Family Assistance

Contact: Cristin Rojek
Tel: 603-271-9327
Email: outofstateinquiries@dhhs.nh.gov

FAX: (603)-271-4637

WEB: <http://www.dhhs.nh.gov>

NEW JERSEY

Department of Human Services
Division of Family Development (DFD)
Fraud Identification and Recovery Management (FIRM)
Unit
P.O. Box 716, Trenton, NJ 08625-0716
Tel: (609) 588-2283
Email: DFD.FIRM@dhs.nj.gov.

For out-of-state inquiries for New Jersey SNAP, TANF, GA and Medicaid programs, **you must contact the county from which the individual receives/received benefits.** Please send an email to the above address. Provide the individual's full name, date of birth and the last 4 digits of their Social Security Number in your

	<p>email and we will provide you with the county contact information. Please indicate “out-of-state inquiry” in the subject line.</p> <p>WEB: http://nj.gov/humanservices/dfd</p>
<p style="text-align: center;">NEW MEXICO</p> <p>Preferred methods of contact is by:</p> <p>Email: outofstate.inquiry@hca.nm.gov</p> <p>Medical Assistance Division: 1-800-283-4465 Restitution Division: 1-800-283-4465 EBT Cards: 1-800-843-8303. Fraud Division: 1-800-228-4802</p> <p>New Mexico Health Care Authority. P.O. Box 2348 Santa Fe, NM 87504 WEB: www.hca.nm.gov</p>	<p style="text-align: center;">NEW YORK</p> <p>For PARIS matches: Go to https://www.acf.hhs.gov/paris/state-interstate-match-contact Select New York State. Select NYS Contact List for PARIS and find the listing for the appropriate district.</p> <p>For TANF count or case status and closure requests on CURRENT applicants in your state: FAX to 518-474-8090 or email otda.sm.cees.outofstateinquiry.efax@otda.ny.gov</p> <p>If only requesting TANF count, please include: Adult applicant’s Name(s), Date(s) of Birth, & *Last 4 digits of SSN(s)</p> <p>For CURRENT applicants, you MUST include: Your contact info: Office letterhead, your name, email address, and fax number. The household’s date of application and address in your state. The full name, DOB and last *4 digits of SS# for all persons applying (including minor children). <u>*Do not include full Social Security Numbers</u></p>
<p style="text-align: center;">NORTH CAROLINA</p> <p>North Carolina Department of Health and Human Services Division of Social Services</p> <p><u>Out of State Inquiries for SNAP, TANF, and Medicaid</u></p>	<p style="text-align: center;">NORTH DAKOTA</p> <p style="text-align: center;">NORTH DAKOTA</p> <p><u>Out of State Inquiries for SNAP, TANF, Medicaid and CCAP:</u></p>

Mail: DHHS EBT Call Center
P. O. Box 190
Everetts, NC 27825
Fax: (252) 789-5395
Phone: (866) 719-0141
Email: ebt.csc.leads@dhhs.nc.gov
Web: www.ncdhhs.gov/dss
Notes: When forwarding requests to the DHHS EBT Call Center, use agency letterhead that includes your agency's name, mailing address, telephone number, and fax number if not already indicated in your request. Emails with HTML or HTM file attachments will be blocked. Email attachments must be in Word or PDF format. IPV inquiries and case closure requests must be handled by the local county DSS office.

Please send your inquiries for the following programs TANF, SNAP, MEDICAID and CCAP to the applyforhelp@nd.gov. Please include in the e-mail subject line "Out of State Inquires" along with the requestor's name and title in the email body.

PHONE: 701-328-2332 or 701-328-3513

Please allow 1 to 3 business days for a response.

Website: www.nd.gov/dhs/services

OHIO

Office of Family Assistance, Ohio
Department of Job & Family Services, P.O.
Box 183204, Columbus, Ohio 43218-3204
Phone: 614-466-4815 option 2, 1 - FAX: 614-466-1767

The Ohio Benefit Verification County Contact Directory (88 Counties) is attached. OH is a county-administered state. Please contact County Case Managers directly for information about the client's case status. If

OKLAHOMA

Out-of-State Inquiry contact information:

SNAP inquiries: AFS.OutofStateInquiry@okdhs.org

FAX: 405-669-4102

Phone: 405-522-5050 or 1-866-411-1877

Medical inquiries: eligibility@OKHCA.org

WEB: www.okdhs.org

client knows what county they lived in, call that county office. If they don't know the county, ask what city they lived in. Go to this website, key in the "city" or "zip code" and it will provide the county that they lived in. <http://ohio.hometownlocator.com/cities/>

Please **E-mail** your request including the Clients name, SSN# and Date of Birth to: [Out of State Inquiries@jfs.ohio.gov](mailto:Out_of_State_Inquiries@jfs.ohio.gov) or OFA-Mail-Services@jfs.ohio.gov.

If you are unable to send an e-mail or unable to locate the County or City, please include on your fax the Clients name, SSN# and DOB. Our **FAX** number is 614-466-1767 and we will submit it to the county for processing.

WEB: www.jfs.ohio.gov/

TANF: TANF@okdhs.org

OREGON

Oregon benefits verification staff are not permitted to disclose information over the phone and/or directly to clients

TO VERIFY CLIENTS RECEIPT OF SNAP, MEDICAL, ERDC AND/OR TANF BENEFIT:

Send e-mail to benefits.verification@odhsoha.oregon.gov

~or~

Send a FAX on your Agency's letterhead to **(503) 373-7032**

Please include the following:

Clients name and household members names who are applying for benefits along with each members **date of birth** and **social security number**

Oregon Department of Human Services
500 Summer St. NE, E-48

PENNSYLVANIA

OUT OF STATE INQUIRIES:

Please send out-of-state requests by secure e-mail or fax on your state's letterhead and include the following:

- (1) Name of the household members who are applying for benefits
- (2) Each members name, date of birth, and the last 4 digits of their social security number
- (3) The client's new address.

Email your inquiry to ra-hsoimnet@pa.gov

Or, fax your request to (717) 705-0040 (use only one of these two options)

Allow 5 business days for a response.

PARIS MATCH

Go to [State Interstate Match Contact | The Administration for Children and Families \(hhs.gov\)](#)

Select Pennsylvania. Click on the "PA County – PARIS Match Contacts" link and find the listing for the appropriate county.

Salem, OR 97301-1066
Phone: (503) 945-5600
Fax: (503) 373-7032 or 503-581-6198

Web: www.DHS.state.pa.us

PUERTO RICO – See last page

RHODE ISLAND

RI Department of Human Services
Louis Pasteur Building 57
25 Howard Avenue
Cranston, RI 02920

Requests for verification of participation and for
PARIS matches must be in writing.
Please send the requests to the attention of:
Cheryl Dessaint
via secure email at: DHS.SNAP-Inquiry@dhs.ri.gov
or via fax at: 401-721-6664

FRAUD DETECTION & PREVENTION UNIT
State of Rhode Island and Providence Plantations,
Department of Administration
Office of Internal Audits
One Capitol Hill – 4th Floor
Providence, RI 02908
Telephone: 401-574-8175
Fax number: 401-574-9255

WEB: <http://www.dhs.ri.gov/>

SOUTH CAROLINA

South Carolina Department of Social Services
Out-of-State Inquiries
Program Support Unit, Division of County
Operations
P.O. Box 1520
Columbia, SC 29202-1520

**Please email all out of state inquiries for
SNAP and/or TANF to:**
SCDSSVerify@dss.sc.gov

Subject line should read: ‘Out of State Inquiry
from ‘name of state’.

We will be unable to process your request
without the following information:

1. Individual’s name, SS#, and current
address

OR

2. Individual’s name, last four digits of the
SS#, date of birth, and current address.

If unable to email, please fax inquiries to 803-

	<p>898-1222, ATTN: Program Support Unit.</p> <p>Fraud and PARIS matches: Send to Keshawn Jacobs at Keshawn.Jacobs@dss.sc.gov</p> <p>Medicaid Inquiries: Contact SC Dept. of Health and Human Services at 888-549-0820.</p> <p>Email inquiries: Interfaces@SCDHHS.gov Press #1 for English, #1 for caseworker feedback and #2 to speak with a rep.</p>
<p style="text-align: center;">SOUTH DAKOTA</p> <p>Department of Social Services 700 Governors Drive Pierre, South Dakota 57501-2291</p> <p>Phone: 1-877-999-5612 (toll free) or 1-605-773-4678 (direct)</p> <p>Email: SNAP@state.sd.us</p> <p>WEB: http://dss.sd.gov/economicassistance/snap/</p>	<p style="text-align: center;">TENNESSEE</p> <p>To verify benefit information (out of state inquiries, dual participation alerts, etc.) Please email your request to:</p> <p>FA.OutofStateInquiry.DHS@tn.gov</p> <p><i>Please Note:</i> FA.OutofStateInquiry.DHS@tn.gov is the preferred method of contact.</p> <p>TN Supplemental Nutrition Assistance Program (SNAP) Policy James K. Polk Bldg. 15th Floor 505 Deaderick Street Nashville, TN 37243 www.tn.gov/humanservices</p> <p>*Medicaid Inquiries: *Note: Please send Medicaid inquiries to paris.inquiries@tn.gov.</p> <p>PARIS INQUIRIES: Paris.inquiries@tn.gov</p>

Texas

Texas Health and Human Services

Commission

Fax: 1-877-447-2839 (Please submit one inquiry per page and fax each inquiry separately on agency letterhead.)

Phone: 1-877-541-7905. Then *select the following*

options from the Virtual Assistant System:

- *Option 1 for English;*
- *Option 2 for Your Texas benefit information (ESS) State Benefits;*
- *The virtual assistant attempts to authenticate information before transferring to a representative.*

Note: Inquiries regarding TANF countable months are required via Fax.

UTAH

Department of Workforce Services
Eligibility Services Division
P.O. Box 143245
Salt Lake City, UT 84114-3245

Phone: 866-435-7414 - Press Option 5 for Out-of- State inquires.

OR

Additional contact: 801-526-0950

WEB: www.jobs.utah.gov

VERMONT

Call Center

Economic Services Benefits Service Center
1000 River Rd
Essex Junction, VT 05452

Preferred: Toll-free: 1-800- 479-6151.
If 800# is not working, call
(802) 828-6896

WEB: www.mybenefits.vt.gov (this site can be used, but not preferred).

MEDICAID:

Contact Us

Green Mountain Care (Vermont Medicaid)

Customer Support Center (Member Services)

Phone: 1-800-250-8427

Relay services for the Deaf and hard of hearing: dial 711

Business hours:

8:00 a.m. to 4:30 p.m. Monday - Friday

VIRGINIA

Virginia Department of Social Services
Division of Benefit Programs
5600 Cox Rd. Glen Allen, VA 23060

WEB: <http://dss.virginia.gov/benefit/snap.cgi>

Out of State Inquiries: Include the following:

- Client's name, DOB, SSN (if last four only, you must provide entire DOB), and current address
- All household members who are applying for assistance in your state

Submit the inquiry to:

- EMAIL: vaoutofstateverifications@dss.virginia.gov.

Please allow 5 business days for an emailed response.

PARIS Matches: *See the contact information is provided in the PARIS match.*

VIRGIN ISLANDS

Emmanueline Archer
Director, Program Operations
Certification Unit
Department of Human Services
Division of Family Assistance
1303 Hospital Ground, STE 1
St. Thomas, VI 00801-6722

Email: emmanueline.archer@dhs.vi.gov

Phone: (340-774-0930 ext. 4309 or (340) 774-2399

Fax: (340) 777-5449
Lorna Sutton

WASHINGTON

Out of State Inquiries:

For SNAP, Medicaid, and TANF status and ABAWD/TANF Months (Only):

Email dshsparissupport@dshs.wa.gov

NOTE: To request closure, please have the client present on the phone or email request to dshsparissupport@dshs.wa.gov with:

1. Your name, Agency, and contact information
2. Name, SSN, DOB of all household members who are applying in your state
3. Current mailing address for the client(s)
4. Date of application and programs applied for in your state

PARIS Inquiries/Matches or PARIS Related Fraud:

Email (Preferred) to PARIS Unit:

dshsparissupport@dshs.wa.gov or Fax 1-888-212-2319

Asst. Director
Certification Unit
Department of Human Services
Division of Family Assistance
4102 Mars Hill, Frederiksted, St. Croix,
00840-3376
340-772-7100 ext. 7195
lorna.sutton@dhs.vi.gov.

The names below are the Medicaid managers, and you can reach out to them for the MEDICAID Program.
Gary Smith gary.smith@dhs.vi.gov
Karen Virgil karen.virgil@dhs.vi.gov

WEST VIRGINIA

Department of Human Services
Division of Family Assistance
350 Capitol St., Room B-18
Charleston, WV 25301-3705

Email: dohsbfabenefitver@wv.gov
(recommended)

Phone: DoHS Customer Service Center
(recommended) 1-877-716-1212

WEB: <https://dohs.wv.gov/>

WISCONSIN

Out-of-State Inquires should be directed to:

SNAP and HealthCare (MA):

WI Department of Health & Family Services
1 W Wilson St, Madison, WI 53703

Phone: (608) 261-6378--Option 3

Fax: (608) 267-2269

Email: DHSOSBQ@dhs.wisconsin.gov

Applicant/Members should contact the county agency. To get the phone number of the agency, call 1-800-362-3002 or go to dhs.wisconsin.gov/em/customerhelp.

PARIS-Related SNAP and HealthCare (MA):

1. **Email:** DHSOIGPARIS@dhs.wisconsin.gov

TANF:

	<p>Phone: (608) 422-7900 Fax: (608) 327-6125 Email: DCF2TANFVerify@wisconsin.gov</p> <p>PARIS-Related TANF (Child Care and Cash Assistance):</p> <ol style="list-style-type: none"> Email: DCFOIG@wisconsin.gov <i>or</i> Phone: 608-422-7100
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WYOMING

Ann Bowen, SNAP/TANF Help Desk
 Department of Family Services
 2300 Capitol Ave., Hathaway Bld, Third Floor
 Phone: 307-777-6082; Fax: 1-307-777-7747

For future out of state SNAP and TANF verification requests from Wyoming please send them to Ann Bowen at ann.bowen@wyo.gov

WEB: <https://dfs.wyo.gov/assistance-programs/food-assistance/>

For verification of Medicaid benefits ONLY: Diann Catano diann.catano2@wyo.gov or ruth.jo.friess@wyo.gov 777-3648

FOR MEDICAID: AND PARIS PUERTO RICO MEDICAID PROGRAM:

If you are a Medicaid representative in another state and need to validate an applicant or beneficiary's place of residence, or need to close a moving case, contact: Department of Health,

Organization: Medicaid Program
 Address: P.O. BOX 70184 San Juan, Puerto Rico 00956-8184
 Tel: (787) 765-2929 Ext. 6700, 6758, (787) 641-4224 / (787) 763-5250
 Email: pr.paris@salud.pr.gov / Web: www.medicaid.pr.gov

*Puerto Rico –

For Snap (Nap) and TANF Paris Match interstate duplicity Contact:

Jeanette Rivera Escalera
Administrative Officer
Telephone: (787) 289-7600 Ext. 2408
FAX (787) 289-7621 OR 787-289-7614
Email: Communityrelations@Familia.Pr.Gov

Address: 800 Ave. Ponce De León,
Capitol Office Building, Miramar, PR 00907

Please Note:

All Inquiries Should Be Sent with Complete SSN Since, this is our Case #,
If agency cannot write SSN on email or Fax, write PR Case Is and Input
The SSN without dates and it will be understood.

Important Always send the Snap duplicity in your state with our territory.
This email is only for Snap or Tanf Paris Match
not for Medicaid Paris Match investigation or residency investigation

Mailing Address
PO Box 8000,
San Juan, PR 00910-0800
Web: www.Adsef.Gobierno.Pr

For SNAP - Removed from National Directory of Contacts because they run
an entirely separate Program from SNAP, called Nutrition Assistance
Program (NAP). Duplicate participation is not a concern if a household is
still receiving NAP benefits from Puerto Rico, as NAP benefits cannot be
accessed in the US.

NAP is also in Northern Marianas Islands and American Samoa.

Please send needed revisions to Tim.Anderson@usda.gov
Revisions are sent out semi-annually