

Website Scavenger Hunt

This scavenger hunt is designed to help you get familiar with the information that is available on the website. You will be talking with customers from multiple counties, and this website puts their processes and resources at your fingertips.

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Capital Consortium Economic Support Repository

1. Where should you look to find newly posted information on the website?
2. Where would you look to find out if today is a Swamp Day, AM Meeting Day, Standard Day, etc.?
3. If a caller from Adams needs to take a drug test, what do you tell him / her to do?
4. If a caller from Dodge requests a Vault Card, what do you tell him / her to do?
5. Where can homeless people pick up their mail in Columbia County?
6. What do you do if you suspect a Richland County recipient is committing fraud?
7. What are Juneau County's office hours?
8. If a Sauk County caller requests contact information for the ADRC, what is it?
9. Who is the Sheboygan County good cause coordinator and who is the contact for the safe at home cases?
10. If you need to contact the Kinship Care Coordinator for Dane county, who do you email?
11. Can a Dane County FS recipient get bus cards at a discount?
12. Where can you find the ABAWD Medical Exemption form?

- 13. Where can you find the BC+ premium payment coupon?**
- 14. Where can you find a list of helpful email addresses that you will use frequently?**
- 15. Where can you find a link for looking up inmates to see if they are still incarcerated?**
- 16. How many super helpful desk aids are there regarding FoodShare?**
- 17. What desk aid would you use if you can't remember how to use the translation line in Genesys?**
- 18. What tab do you go to if you want to register for an upcoming training?**
- 19. What tab do you go to if you need to review a past training.**
- 20. Where can you find information about Genesys queues and statuses?**
- 21. Where can you find the scripts to explain FoodShare reporting requirements to customers? And what languages are they available in?**
- 22. Look at the statewide resources page. How many of these had you never heard of before?**